



Curriculum Vitae

Female

D.O.B. 22 September 1978

Number of years working in industry:

10 years 3 months

Candidate ID Number: 156942

Nationality: British

Language Skills:

Fluent: English, Bengali

Basic: Spanish

Permitted to work in: UK - United Kingdom

Position Sought: Spa Consultant, Salon Manager, Spa Co-ordinator, Assistant Manager, Treatment Manager / Spa Trainer, Area Sales Representative

Personal Statement

I am a people's person, very hard working and results driven.

I'll bring a positive attitude, a goal to continue a growing mindset and also create the opportunity to develop professionally in order to continue being an efficient and effective employee. My long term career goals is to find myself in a secure and constant niche for a renowned and distinguished company that endeavours the attributes of people and legal services.

To summarise, I will be able to manage and effectively prioritise workloads whilst delivering on-going support to my team liaising and establishing coordination of commissions, developing and leading the company.

Seeking work in national locations

Employment History:

September 2023 - January 2024 - Assistant Manager at (most recent employer hidden for confidentiality) London Victoria, Milton Keynes , UK - United Kingdom, (High Street Salon)

Duties included:

Skills: Diary management, Staff management, Stock and Inventory management, Visual merchandising, Coaching, Day-to-day running of Spa/Salon, Complaint handling, Held regular strategy meetings

Products worked with:

The gel bottle, Townhouse products

May 2023 - September 2023 - Customer service executive at EasyJet , Luton Airport , UK - United Kingdom, (Product Company)

Duties included:

Skills: Customer support, Administrative organisation, Extensive knowledge of laws and regulations, Passenger services

January 2023 - April 2023 - Treatment Manager / Spa Trainer at Facegym , London , UK - United Kingdom, (High

Street Salon)

Duties included:

Skills: Dermatology, Skincare, Deep tissue facial massage, Coaching, Sales, Visual merchandising

Products worked with:

Facegym own brand.

April 2022 - December 2022 - Skin Clinic Therapist at Endermospa , Essex , UK - United Kingdom, (Skin Clinic)

Duties included:

Skills: Account management, Business sales, Social media marketing, Dermatology, Visual merchandising, Skincare, Diary management, Stock and Inventory management, Performed LPG Endermologie treatments

Products worked with:

Skinceuticals

Lpg endermologie products

September 2021 - April 2022 - Treatment Manager / Spa Trainer at Wellness Hub , Berkhamsted , UK - United Kingdom, (Health Club)

Duties included:

Skills: Leading and organising social events for marketing purposes, Dermatology, Visual merchandising, Account management, Stock and Inventory management, Business sales, Performed LPG Endermologie treatments, Wellness coaching

Products worked with:

Lpg endermologie products

Wellness Hub products

September 2020 - September 2021 - Senior Therapist at Cecily Day Spa , Berkhamsted , UK - United Kingdom, (Day Spa)

Duties included:

Skills: Sales, Spa treatments, Skincare, Beauty, Stock and Inventory management, Wellness coaching

Products worked with:

Espa

November 2019 - September 2020 - Senior Therapist at Third Space , London , UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

Skills: Sales, Spa treatments, Skincare, Beauty, Stock and Inventory management, Wellness coaching, Day-to-day running of spa

Products worked with:

Murad

Elemis

Elemis Biotec

March 2019 - November 2019 - Senior Therapist at Rosewood Hotel , London , UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

Skills: Sales, Spa treatments, Skincare, Beauty

Products worked with:

Elemis

Cauliere

August 2017 - March 2019 - Lounge agent at Aspire Vip Lounge , Luton Airport , UK - United Kingdom, (Product Company)

Duties included:

Skills: Customer/Passenger support, Front desk duties, Stock and Inventory management

July 2017 - August 2017 - Front of House at Smithfields , Luton Airport , UK - United Kingdom, (Product Company)

Duties included:

Skills: Front of House duties, Leadership and delegation of team, Customer services

September 2016 - June 2017 - Assistant Manager at Claires Accessories , Luton , UK - United Kingdom, (Product Company)

Duties included:

Skills: Administrative organization, Stock and Inventory management, Team management, Cashier balancing and cash handling, Diary management, Visual merchandising, Business sales, Coaching

April 2016 - June 2016 - Area Sales Representative at Max factor , Luton , UK - United Kingdom, (High Street Store)

Duties included:

Skills: Retailing makeup brand, Account management, Stock and Inventory management

Products worked with:

Max factor

March 2014 - January 2015 - Nail Technician at Cloud Nails , Luton , UK - United Kingdom, (High Street Salon)

Duties included:

Skills: OPI gel manicure and pedicure, massage, threading

Products worked with:

OPI gel

January 2012 - March 2014 - Senior Therapist at Luton Hoo Hotel , Luton , UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

Skills: Hot stone massage, aromatic full body/back massage, body wraps treatments, manicures and pedicures, facials, Hand and Foot treatments, carrying out all treatments on the spa brochure

Products worked with:

Elemis

Espa

Education and Qualifications:**2011 Barnfield College Trained in house, Rosewood, Third Space, Cecily Day Spa.**

NVQ LEVEL 2 Beauty Therapy NVQ LEVEL 3 Diploma in Spa Therapy

trained in Elemis, Elemis Biotec , Espana, Murad , Lycon wax and Gel nails.

2011 Barnfield College

NVQ LEVEL 2 beauty therapy

NVQ LEVEL 3 Spa Diploma

Product Training:**October 2023 The Gel bottle**

Townhouse Training Academy, London

Gel nail application.

Vocational Qualifications

First Aid

Social Media marketing certificate

Hobbies and Interests

Gym

Swimming

Reading

CV created at www.spastaff.com

SPA STAFF.COM
