

Curriculum Vitae

Male

D.O.B. 26 March 1971

Number of years working in industry:

23 years 3 months



Candidate ID Number: 15432

Nationality: Italian

Language Skills:

Fluent: English, Italian

Permitted to work in: European Union, UAE - United Arab Emirates, Australia, UK - United Kingdom

Position Sought: Spa Manager

Personal Statement

I am a hard worker who goes the extra mile to make sure every customer gets the best possible experience because, as we all know, word of mouth is the best publicity.

I have an Australian spouse and so am permitted to work in Australia

Seeking work in UAE, London and SE England and Australia

Employment History:

March 2013 - Present - Spa Manager at (most recent employer hidden for confidentiality) Dubai, UAE - United Arab Emirates, (5 Star Hotel Spa)

Duties included:

- Responsible for staff of 20, managing all aspects of spa, purchasing, marketing and pr.
- Responsible for spa's cost controls
- Lead and coordinate day-to-day staff tasks and duties

Products worked with:

Thalgo, Elemis, Voya,

October 2004 - December 2012 - Spa Director at Aesthe, Rome, Italy, (High Street Salon)

Duties included:

- Built and managed successful aesthetic salon providing beauty services such as facials, waxings, manicure/pedicure, body treatments and massage therapy
- Responsible for company's cost controls and overall P&L
- Established and administered staff recruitment, retention, and incentive plan for staff of 5
- Administered salon's licensing and renewal agreements with Rome's department of commerce
- Created and executed client acquisition and rewards program
- Directly responsible for salon's PR and networking with other small to mid-size companies in Rome

Products worked with:

OPI, Babour, Guinot

June 2002 - August 2004 - Duty manager at HomeHouse, London, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

- Responsible for staff of 25 involved in managing establishment's hotel, spa, and restaurant/bar services
- Managed end of day procedures for club's restaurant and bars
- Direct contact for special VIPs and celebrity guests
- Led and coordinated day-to-day staff tasks and duties
- Responsible for shift cost reports and accountancy

Education and Qualifications:

2002 West London School of Therapeutic Massage, England

ITEC

Swedish Massage, Reflexology

1998 YMCA, Italy

Certificate

Gym Instructor

1997 Liceo scientifico "Newton"

GCSEs/A Levels

Vocational Qualifications

Lifeguarding, Spinning, Boxercise

Hobbies and Interests

Sports, yoga outdoor activities

CV created at www.spastaff.com

