

Curriculum Vitae

Female

D.O.B. 09 January 1993

Number of years working in industry: 10 years 6 months

Candidate ID Number: 154124

Nationality: South African

Language Skills:

Fluent: English

Permitted to work in: South Africa

Position Sought: Spa Manager, Salon Manager, Spa Co-ordinator, Assistant Manager, Head Therapist, Treatment Manager / Spa Trainer, Massage Therapist, Receptionist, Area Sales Representative, Retail Professional, Membership Sales Professional

Personal Statement

- I am natural and very passionate about my work.
- I am ambitious and goal driven

Seeking work in international locations and cruise ships

Employment History:

August 2023 - Present - Massage Therapist at (most recent employer hidden for confidentiality) Premier hotel OR Tambo, South Africa, (5 Star Hotel Spa)

Duties included:

- Participate in regular product training sessions to stay updated on new arrivals and promotions
- opening and closing duties
- stock taking
- massage treatment
- facial treatments

Products worked with:

- Vhi facial cleanser
- vhi facial toner
- vhi exfoliate
- vhi face day and night cream
- vhi eye cream
- sugar scrub
- chocolate scrub
- neo lumo products
- thermal mask
- Vitamins balancing toner
- Detox gel cleanser
- neo synergy body scrub
- neo synergy body and hand lotion ocean
- Neo firming Shea nut body butter
- neck mate select
- facial malty therapy

February 2019 - October 2022 - Spa Manager at Cosmetic retail South Africa , Midrand , South Africa, (Product Company)

Duties included:

- Managing all staff and sales
- pro actively engage with customers to understand their needs and provide tailored products recommendations
- achieved and consistently exceeded monthly sales target by 15%
- Operate POS machine
- Demonstrate strong products knowledge to effectively address customer inquiries and concerns
- Assists in visual merchandising and store displays to enhance product visibility
- collaborate with team members to ensure a positive shopping experience and resolve customer issues
- Maintain accurate records of transactions and performed end to end day cash reconciliation
- participate in regular products training sessions to stay updated on new arrivals and promotions
- Opening and closing duties

Products worked with:

- Clarity forehead treatment cream
- balance neck treatment cream
- check and around neck treatment cream
- Era shaping eye treatment
- Era thermal mask
- Era facial multi therapy
- Era peeling gel
- Era exfoliate
- Era vitamin c serum
- Era synergy eye serum
- Era neck lift
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March 2014 - July 2018 - Assistant Manager at Ashley marketing , Randburg , South Africa, (High Street Store)

Duties included:

- Trainers manager

Education and Qualifications:**2023 Hydro international college**

Certificate

- Indian head nassage
- Swedish massage
- Holistic massage
- infant massage
- Hot stone massage
- Lomi Lomi

2016 Pc training

- Diploma in Business Administration specialising in public management

subjects passed

- Markering
- public management
- Business management
- accounting
- communication
- business law
- business statistics
- business information system
- Total quality management
- entrepreneurship
- Training and development
- industrial psychology
- strategic management
- project management

Product Training:

**October
2023**

- Hydro international college(Johannesburg)
- Pc training college (Johannesburg)
- soap stories training(Johannesburg)

- Lomi Lomi massage
- Swedish massage
- infant massage
- Holistic massage
- Hot stone massage
- Indian head massage
- Deep cleanse facial
- rehydration facial
- Skin renewal
- Body scrub and wraps
- mani and pedi
- austhetics

Vocational Qualifications

- Business Administration
- Public management
- Marketing
- Sales

Hobbies and Interests

- Hiking
- Dancing
- Reading
- Swimming
- Cooking

CV created at www.spastaff.com

