

# Curriculum Vitae

**Female**

**D.O.B. 05 June 1988**

**Number of years working in industry:**

**14 years 4 months**



**Candidate ID Number:** 153763

**Nationality:** Seychellois

**Language Skills:**

Fluent: English, Creol, French

**Permitted to work in:** Seychelles, Maldives

**Position Sought:** Spa Co-ordinator, Head Therapist, Treatment Manager / Spa Trainer, Senior Therapist, Massage Therapist, Holistic Therapist, Receptionist

## Personal Statement

I am thrilled to apply for the above role as I always wanted to take the opportunity to work with your esteemed organization to provide outstanding services utilizing my acquired skills. I am a highly motivated professional with an in depth understanding of spa operations and treatment processes. Proven expertise within Luxury Branded Hotel, Resorts & Spas. Adept at effectively managing spa staff, leading to higher levels of productivity. Dedicated to remaining up to date with the latest spa service offerings and technologies, operating with maximum efficiency and profitability. Team supporter, motivating peers through personal examples, positive attitudes, and willingness to lend a hand whenever required with an exceptional proven track record of success and extraordinary achievements. Moreover, Very adaptable, positive, resilient, and open to new ideas. Proven relationship-builder, with excellent interpersonal skills, communication and multi-tasking skills with high degree of efficiency and accuracy. In addition, passionate in developing Initiatives that improve company profitability and growth, possess astute business knowledge and I have fostered strong relationships with guests and the management.

In my previous role, I exceeded all my targets, simultaneously gained respect from staff and management through commitment, dedication and team work.

I believe you will find me an ideal candidate as I have already acquired an excellent technical knowledge required by your establishment and to help implement new ideas and action them in favor of the organization. I would welcome the opportunity to discuss my credentials with you personally. For a greater illustration of my background and qualifications, please review my enclosed resume. Thank you for your consideration; I look forward to hearing from you.

Seeking work in international locations

## Employment History:

**May 2022 - Present - Head Therapist** at (most recent employer hidden for confidentiality) Maldives , Maldives, (5 Star Hotel Spa)

### Duties included:

- Assist spa reception and promote the spa products and spa treatments range to guest.
- Coordinate with other department for upselling and making appointments to the spa
- Daily visit to outlets for upselling and meeting guest
- Probation review, Appraisal, performance review and career development to the teams
- Assist Spa Director for interviews and selecting new members
- Member of guest Journey Ambassador for the resort
- Making sure the team is happy and motivated, creating a welcoming environment in the spa
- Revenue generating and monitoring daily target to achieve monthly target
- Assisting visiting practitioners
- Routine walks around the spa to check and reports any engineering work
- Preparation of audit check, Stock control and product ordering

**Products worked with:**

- Elemis Range | worldwide United Kingdom Spa
  - [www.elemis.com](http://www.elemis.com)
- Sundari Ayurveda | United State of America ingredients Indian Natural Herbs
  - [www.sundari.com](http://www.sundari.com)
- Substile Energy | Aromatherapy Ayurveda Products from Australia
  - [www.subtile.com](http://www.subtile.com)
- Coola Sun Protection and Sun Repair | United State of America
  - [www.coola.com](http://www.coola.com)
- Anantara Products from Thailand
- Pevonia Botanica | worldwide professional organic
  - [www.pevonia.com](http://www.pevonia.com)
- Themae Products | Paris
  - [www.themae.fr](http://www.themae.fr)
- Litya: Spa Care from the Australian Dreamtime
  - [www.litya.com](http://www.litya.com)
- Cinq Monde | Leading French Spa Company
  - [www.cingmondes.com](http://www.cingmondes.com)
- Ila beyond organic UK, Esterdem Paris
- Kerstin Florian | US brand 100% organic Hilton
- Zents | US brand 100% organic
- Charme Dorients | Hammam product
- Hommage | Men's Range

**June 2020 - May 2022 - Massage Therapist** at Ozen Reserve Bolifushi Maldives , Maldives , Maldives, (5 Star Hotel Spa)

**Duties included:**

- Massage
- facial
- scrub/ wrap
- opening and closing of spa

**Products worked with:**

Ila beyond organic UK, Esterdem Paris

**February 2019 - June 2020 - Massage Therapist** at Jumeriah Vittaveli, Maldives , Maldives, (5 Star Hotel Spa)

**Duties included:**

- Massage
- facial
- scrub/ wrap
- opening and closing of spa

**Products worked with:**

Ila

**August 2016 - November 2018 - Massage Therapist** at Coco palm Biduhithi Maldives , Maldives , Maldives, (5 Star Hotel Spa)

**Duties included:**

- Massage
- facial
- scrub/ wrap
- opening and closing of spa

**Products worked with:**

Themae

**January 2014 - February 2016 - Massage Therapist** at Anantara Maldives (3 connecting properties), Maldives , Maldives, (5 Star Hotel Spa)

**Duties included:**

- Massage
- facial
- scrub/ wrap
- opening and closing of spa
- Spa Reception responsibility

**Products worked with:**

Sundari , subtle energy

**January 2012 - January 2013 - Spa Co-ordinator** at Kanuhura Maldives , Maldives , Maldives, (5 Star Hotel Spa)

**Duties included:**

Spa receptionist responsibility

**Products worked with:**

Cinq monde

**January 2010 - January 2012 - Spa Co-ordinator** at Hilton north Holme Seychelles , Seychelles , Seychelles, (5 Star Hotel Spa)

**Duties included:**

Spa reception duties

**Products worked with:**

Litya

Pevonia

**Education and Qualifications:**

**2016 Trained in house**

Not certified

Hammam

aromatherapy

facial

scrub/ wrap

**2008 Polytechnic Seychelles**

GCSE

**2005 English River Secondary school**

GCSE and DELF

**Product Training:**

**June 2016 In the resort and Chiva sum international academy Thailand**

Chiva sum international academy Thailand

Anatomy and Physiology

## **Vocational Qualifications**

First AID

Spa software , Microsoft word , excel , power point , out look ect

## **Hobbies and Interests**

Watersport and badminton

CV created at [www.spastaff.com](http://www.spastaff.com)

