

Curriculum Vitae

Male

D.O.B. 30 September 1988

Number of years working in industry:

11 years 5 months



Candidate ID Number: 15314

Nationality: Brazilian, Italian

Language Skills:

Fluent: English, Portuguese, Spanish, Italian

Permitted to work in: European Union, UK - United Kingdom, Brazil

Position Sought: Spa Manager, Head Therapist, Senior Therapist, Massage Therapist, Holistic Therapist, Complementary Practitioner, Complementary Therapist

Personal Statement

I am a hard worker, with strong customer service abilities. I have proven problem solving, communication and administrative strengths, which allows me to communicate in various languages and work with international teams. I have excellent presentation skills, along with strong experience in face to face customer service. Punctual and very friendly.

Seeking work in London

Employment History:

October 2015 - Present - Holistic Therapist at (most recent employer hidden for confidentiality) London, UK - United Kingdom, (High Street Store)

Duties included:

- Aromatherapy
 - Swedish Massage
 - Indian Head Massage
 - Thai Foot Massage
 - Reflexology
 - Hot Stone
 - Ear candling
 - Sound Healing
 - Customer service liaison (client satisfaction)
 - stock management

Products worked with:

Lush cosmetic full product training, full Skin care range product training.

March 2015 - September 2015 - Holistic Therapist at Viva Therapies, London, UK - United Kingdom, (Home/Mobile)

Duties included:

- Aromatherapy
- Swedish Massage
- Indian Head Massage

- Thai Foot Massage
- Reflexology
- Customer service liaison (booking management and client satisfaction)
- stock management
- Cash management (check out setting float)
- Meeting and greeting visitors at all levels of seniority
- Dealing with 5 Stars Hotel clients and delivering a respectful customer service.

Products worked with:

Aromatherapy Associates, REN, Absolute Aroma, Naturally thinking.

June 2012 - September 2012 - Massage Therapist at Nickel Spa, London, UK - United Kingdom, (Day Spa)

Duties included:

- Receptionist duties
- Customer services liaison (booking management & client satisfaction)
- Aromatherapist
- Swedish Massage
- Lymphatic Drainage techniques.

Products worked with:

Aromatherapy Associates, REN

January 2012 - May 2012 - Massage Therapist at Kimico Spa, London, UK - United Kingdom, (Day Spa)

Duties included:

- Aromatherapy
- Swedish Massage
- Indian Head Massage
- Thai Foot Massage
- Reflexology
- Customer service liaison (booking management and client satisfaction)
- stock management
- Cash management (check out setting float)
- Meeting and greeting visitors at all levels of seniority
- Reception duties

Products worked with:

Aromatherapy Associates, REN, Absolute Aroma, Naturally thinking.

Education and Qualifications:

2012 The London School of traditional Massage

Certificate

Indian Head Massage

2012 The London School of Traditional Massage

Certificate

Thai Foot Massage

2012 The London School of Traditional Massage

VTCT Complementary Therapies level 3,

A levels.

2011 London School of Traditional Massage

Product Training:

May 2016 Skin care

Poole, Dorset, Lush

Vocational Qualifications

- Degree in Italian Language
- Photography Course
- Graphic Design and Advertising course
- Advertising and Media University Degree 45% finished
- Course of sales and marketing
- Hospitality and customer service for Young`s Brewery,

Hobbies and Interests

Yoga, Meditation, Gardening, cooking, dancing, reading, dog walker, planting my own herbs, chanting, making homemade soaps, meeting new people, free artistic expression, travelling.

CV created at www.spastaff.com

