



Curriculum Vitae

Male

D.O.B. 09 September 1988

Number of years working in industry:

4 years 11 months

Candidate ID Number: 15277

Nationality: Brazilian

Language Skills:

Fluent: English, Brazilian Portuguese

Basic: Spanish

Permitted to work in: UK - United Kingdom, Brazil

Position Sought: Massage Therapist, Receptionist

Personal Statement

I would love the opportunity to work in a professional team environment and to be able to bring my energy and passion to your spa.

Employment History:

May 2013 - August 2013 - Massage Therapist at (most recent employer hidden for confidentiality) Holborn, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

- Provide consistent professional massage and body treatments to the highest professional standard in accordance with spa protocols
- Effectively inform and educate guests about specific wellness concerns
- Be flexible with the schedule, supporting the needs of the spa
- Have complete knowledge and understanding of all services and products offered
- Possess the ability to work without direct supervision
- Responsible for answering the telephone, greeting customers, cashiering, giving tours of the spa facility, scheduling appointments (Spa Soft) and opening and closing procedures

Products worked with:

ESPA

July 2010 - May 2013 - Spa Co-ordinator at Sofitel London Heathrow, Heathrow, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

- To ensure a warm friendly welcome to all clientele at all times
- To co-ordinate guests consultation records with the therapists
- Complete daily spa opening and closing procedures and check list per relevant area, including the gym
- Responsible for the spa stock take and all billing procedures at the reception desk and the correct reconciliation of funds at the close of each shift and at the end of the day's work
- Schedule reservations of Spa services (Premier Spa) for guests and monitor availability of treatments and staff according to the relevant skills of the therapists
- To educate guests about individual massage and body treatments needs
- Designed specific massage sessions based on client's needs

Products worked with:

ESPA

Career Break - Traveling

October 2007 - August 2009 - Retail Professional at UNIQLO, Regent Street, UK - United Kingdom, (High Street Store)

Duties included:

- Sales Assistant
- Cashier

Education and Qualifications:**2012 The School of Natural Therapies**

ITEC

2012 The School of Natural Therapies, London

ITEC

Holistic/Swedish Massage/Anatomy & Physiology

Deep tissue Massage

Hot Stone Massage

Champissage Massage

NO HANDS MASSAGE

2012 The School of Natural Therapies

ITEC Anatomy&Physiology and Massage

2006 OM High School - Brazil

A Levels

Product Training:**September 2013 ESPA**

ESPA House - Farnham In house training - Sofitel Heathrow

Product knowledge - ESPA HOUSE

Body treatments - In house training - Sofitel Heathrow:

Body scrubs and wraps

massage

Hobbies and Interests

Reading, dance, travelling, movies, cooking.

CV created at www.spastaff.com