

Curriculum Vitae

Male

D.O.B. 29 March 1989

Number of years working in industry: 2 years 9 months

Candidate ID Number: 15263

Nationality: Bulgarian

Language Skills:

Fluent: English, Bulgarian, French

Good: Dutch

Permitted to work in: European Union

Position Sought: Spa Manager, Spa Co-ordinator, Assistant Manager, Retail Professional

Personal Statement

I am highly driven individual, as well as proactive, motivated, intelligent graduate with valuable qualifications, keen on extensive International Spa carrier, worldwide based, implementing my existing Spa and Health knowledge.

Seeking work in international locations and cruise ships

Employment History:

August 2013 - October 2013 - Contact Person/Animaotr at (most recent employer hidden for confidentiality)
Rhodes, Greece, (Hotel Fitness Centre)

Duties included:

- Being a single point of contact for guests.
- Organization of evening programs and events.
- Enhancing guest service experience

April 2013 - July 2013 - Contact Person/Animaotr at Olympic Star Hotel, Evia , Greece, (Hotel Fitness Centre)

Duties included:

- Being a single point of contact for guests.
- Organization of evening programs and events.
- Enhancing guest service experience

September 2011 - May 2012 - Assistant Manager at Villa Saint-Exupéry , Nice, France, (Hotel Spa)

Duties included:

- In charge of corporate hospitalityand delivering the highest standards of service consistently;
- Responsible for being a single point of contact for guests;
- Accommodation and sleeping arrangements;
- Bar and Kitchen Supervision;
- Handling complaints and liaising with guestsin a multi-cultural environment;
- Overall responsibility for daily operations;

Key Achievements

- Perfectly handling large numbers of guests up to 150 per shift;
- Marketing Campaign Development in co-ordination with 36 hostels within the EFH network;

Career Break - Training - industry-related

September 2009 - December 2010 - Retail Professional at Jamuna Indian Restaurant , Leeuwarden, Netherlands, (Hotel Spa)

Duties included:

- Part-time job during the University studies;
- In charge of the organizing and directing of all restaurant services;
- Retail point of sale, cash management and order management systems;
- Listening, providing information and help.

Key Achievements

- Internal Order Management improvement;
- Menu improvements and development.

Career Break - Training - industry-related

Education and Qualifications:

2011 Stenden University - Bangkok, Thailand; Bali Indonesia

Degree Minors

- Creating wellness concepts and developing the corresponding marketing strategies - Theory and Practice;
- Assembling meaningful wellness programmes, carrying out and monitoring treatment - Theory;
- Massage, hydro-balneo and nature activities - Theory and Practice;

Key Achievements

- Project Spa concept development, graded among the first three groups in the Minor.
- Best graded project on current developments and trends in the Spa industry in Bali, Indonesia for 2011

2013 Stenden University

- Strategic Management;
- Destination Marketing;
- Project Management,
- Business Economics;
- Hospitality Management;
- Heritage, Rural and Spa Tourism;
- Tourism Research Projects
- Industry Operations
- Resources Development;

2008 French College Antoine de Saint-Exupéry

French Language Competences

10 out of 10

Vocational Qualifications

- Microsoft Windows, Microsoft Office: Word, Outlook, Excel, Access, PowerPoint and SPSS Statistics;

Hobbies and Interests

Sports, travelling, cooking

