

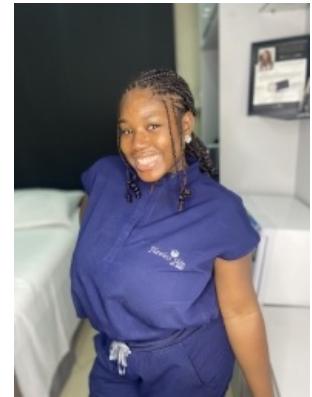
# Curriculum Vitae

**Female**

**D.O.B. 18 December 1999**

**Number of years working in industry:**

**6 years 7 months**



**Candidate ID Number:** 152442

**Nationality:** Nigerian

**Language Skills:**

Fluent: English

Good: Yoruba, Pidgin English

**Permitted to work in:** Nigeria

**Position Sought:** Spa Co-ordinator, Head Therapist, Treatment Manager / Spa Trainer, Senior Therapist, Beauty Therapist, Skin Clinic Therapist, Massage Therapist, Nail Technician, Retail Professional, Membership Sales Professional, Wax specialist

## Personal Statement

Concentrated Medical Aesthetician with over 5 years of experience. Adept at treatment planning and consultations with extensive knowledge of skin types and diseases. Successful at corrective and preventive treatment administration and EMR/EHR software use. Friendly and reliable Certified Medical Esthetician with advanced training in laser, microdermabrasion, chemical peels, microneedling, waxing and facials. Desiring a role in a day or medical spa. Highly knowledgeable individual with a successful track record of designing tailored treatment plans for clients. Proven ability to educate clients on proper skincare routines and the benefits of aesthetic treatments. Experienced in analyzing skin type and condition to develop a comprehensive skincare plan for each individual. Committed to providing excellent customer service and building long-term relationships with clients.

Seeking work in national and international locations

## Employment History:

**September 2022 - Present - Medical Aesthetician** at (most recent employer hidden for confidentiality) Abuja , Nigeria, (Skin Clinic)

### Duties included:

- ❖--❖ Sterilized equipment for patient treatments.
- ❖--❖ Performed consultations for patients before scheduling treatments.
- ❖--❖ Designed post-treatment at-home care products.
- ❖--❖ Administered treatments to hundreds of patients during the course of my employment.
- ❖--❖ Educated patients on treatment options.
- ❖--❖ Fostered friendly, warm, and exceptional customer experience.
- ❖--❖ Advised clients on proper home-care regimens.
- ❖--❖ Analyzed skin condition and made appropriate product recommendations.
- ❖--❖ Recommended retail products for at-home use.

### Products worked with:

Obagi

Skin Medica

Institute Der'Med

Vitality Institute

Perfect Derma

### **July 2019 - March 2023 - Spa Manager at Ulanni Artistry, Abuja, Nigeria, (Day Spa)**

#### **Duties included:**

- ❖--❖ Conducted consultations to understand client's desired look.
- ❖--❖ Scheduled onsite and offsite makeup appointments for clientele.
- ❖--❖ Sanitized makeup tools to avoid spread of infection.
- ❖--❖ Applied makeup in accordance with clothing style.
- ❖--❖ Assessed customer skin tone and complexion to determine appropriate products and materials to use.
- ❖--❖ Taught makeup classes, helping students gain in-depth knowledge of various products and uses.
- ❖--❖ Demonstrated and explained use of different beauty products to educate customers.
- ❖--❖ Used cosmetic techniques and processes to beautify face and body in traditional or mobile settings.
- ❖--❖ Prepared skin for makeup application by cleaning, moisturizing and priming.
- ❖--❖ Built strong and lasting rapport with clients through consistent delivery of requested services and exceptional results.

#### Massage Therapist

- ❖--❖ Advised clients on lifestyle changes to improve alignment, posture, and gait for better long-term wellness.
- ❖--❖ Provided treatment for medical conditions and injuries through therapeutic massage.
- ❖--❖ Assessed guest needs and identified muscle issues, medical conditions, and contraindications before beginning session.
- ❖--❖ Administered Swedish, deep tissue and sports massage techniques.
- ❖--❖ Performed sanitization tasks to keep massage environment clean and safe.
- ❖--❖ Developed customized massage programs to meet unique requirements.
- ❖--❖ Educated clients on benefits of massage and recommended home care techniques.

#### Pedicurist & Manicurist

- ❖--❖ Offered advice and recommended products to improve and maintain nails.
- ❖--❖ Developed and maintained strong relationships with customers to increase loyalty, trust and satisfaction.
- ❖--❖ Kept tidy and organized area to comply with cleanliness standards.
- ❖--❖ Applied manicures and pedicures following color and style preference of client to enhance aesthetics and groom nails.
- ❖--❖ Treated, prepared, and maintained clients' nails on both hands and feet.
- ❖--❖ Cleaned and sanitized tools and equipment before each client.
- ❖--❖ Performed detailed trimming, filing and other nail services.
- ❖--❖ Executed pedicures and manicures using professional quality products and tools.
- ❖--❖ Provided clients with advice and education on best nail care practices.
- ❖--❖ Assisted customers in selecting and applying appropriate nail colors.
- ❖--❖ Followed proper safety and sanitation guidelines while performing nail services.
- ❖--❖ Offered personalized services according to needs and preferences.

**Products worked with:**

CeraVe

**March 2022 - September 2022 - Esthetician** at DooHavilah Medspa, Abuja, Nigeria, (Skin Clinic)

**Duties included:**

- ❖ Analyzed skin condition and made appropriate product recommendations.
- ❖ Suggested appropriate therapy based on current health of client.
- ❖ Carried out product inventory checks, charting, and consultations.
- ❖ Examined merchandise and took inventory to identify items to be reordered and replenished.
- ❖ Executed laser hair removal and microdermabrasion procedures.
- ❖ Handled busy schedules and stayed on top of key deadlines.
- ❖ Met sales goals by building customer relations and recruiting new customers, increasing likelihood of repeat business.

Massage Therapist

- ❖ Booked appointments, answered phones, greeted clients, handled payments, and created client service tickets.
- ❖ Provided safe, effective, and appropriate massage therapy techniques during customer appointments.
- ❖ Maintained client treatment records and designed long-term care programs for return customers.
- ❖ Assisted clients in understanding benefits of massage therapy to provided education on self-care techniques.
- ❖ Demonstrated knowledge of anatomy and physiology to better understand body and inform massage techniques.
- ❖ Developed and maintained positive relationships with clients through professional communication and follow-up to increase satisfactions and build rapport.
- ❖ Created comfortable and professional environment for clients by setting up massage tables and preparing treatment area.

Waxing Therapist

- ❖ Answered multi-line phone system and emails to schedule clients and consultations.
- ❖ Maintained clean and sanitary workspace.
- ❖ Advised clients on proper home-care regimens.
- ❖ Scheduled 78% return clients and handled walk in customers daily.
- ❖ Waxed hundreds of clients' various bodies using soft and hard waxes.
- ❖ Increased salon revenue by 48% through upselling at-home products and providing excellent care.
- ❖ Answered phone calls and emails to schedule client appointments.
- ❖ Answered customer questions about products and services, helped locate merchandise, and promoted key items.

**Products worked with:**

Thalgo

Skin Script

**January 2022 - April 2022 - Beauty Therapist** at Kwinbees Beauty Palace , Abuja, Nigeria, (Day Spa)

**Duties included:**

- ❖ Responded to customer requests and concerns about gel application and nail art designs.
- ❖ Maintained master appointment calendar covering all customer visits, employee schedules, and special events.

◆◆ Sanitized workstation and stocked assigned workspace to facilitate general office and spa cleaning.

◆◆ Communicated effectively with management concerning important customer issues.

◆◆ Prepared nail beds and cuticles, shaped nails and applied polish.

◆◆ Used acrylics, gels and glitters to create custom nail art designs for clients.

◆◆ Sterilized and sanitized beauty tools and equipment to maintain hygiene and safety protocols.

#### Skincare Therapist

◆◆ Set up and designed advertising signs and merchandise displays on shelves, counters and tables to promote sales and attract customers.

◆◆ Fostered friendly, warm, and exceptional customer experience.

◆◆ Performed waxing, body wrap application, and gentle exfoliation to improve overall skin condition.

◆◆ Welcomed clients arriving for appointments.

◆◆ Notified supervisor of supply needs to maintain stock of necessary items.

◆◆ Resolved customer complaints and facilitated conflict resolutions.

◆◆ Delivered unprecedented service to clients through personalized consultations, making experience unique for each client.

◆◆ Developed individualized, therapeutic skin care programs.

#### Massage Therapist

◆◆ Assessed medical histories and conditions of clients to determine contraindications to massage services.

◆◆ Collaborated with physical therapists and other medical professionals to provide holistic care.

◆◆ Utilized deep tissue, Swedish and myofascial massage therapy techniques to provide options to customers.

◆◆ Provided clear, concise instructions to clients to prepare for massage services.

◆◆ Researched new techniques to stay up to date with trends and developments in massage therapy industry.

◆◆ Assessed clients carefully to determine massage needs and potential problems due to individual physical conditions.

◆◆ Advised clients on areas such as posture, at-home exercises and stretches.

◆◆ Worked with clients to ascertain medical history, potential issues, and areas needing support.

#### Waxing Therapist

◆◆ Demonstrated thorough knowledge of all salon products and services.

◆◆ Educated clients about products and self-maintenance for healthy hair based on needs and preferences.

◆◆ Maintained regular client list and successfully handled walk-in customers.

◆◆ Provided pre- and post-service consultations to accurately assess clients' needs.

◆◆ Increased revenue through effective customer service and inventory management.

## **Education and Qualifications:**

### **2023 AviBeauty Smith- Lagos, Nigeria**

Not certified

Lymphatic Drainage Massage

### **2023 AviBeautySmith**

## **Product Training:**

### **June 2023 Obagi**

Obagi

Obagi range

## **Vocational Qualifications**

Mass Communication

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