

Curriculum Vitae

Male

D.O.B. 01 January 1990

Number of years working in industry:

21 years 10 months



Candidate ID Number: 14930

Nationality: Indian

Language Skills:

Fluent: English, Hindi, Telugu

Good: Tamil, Malayalam

Permitted to work in: Maldives, India

Position Sought: Assistant Manager, Head Therapist, Senior Therapist, Beauty Therapist, Massage Therapist, Hair Stylist, Retail Professional

Personal Statement

Remarkably talent over 8 years in salon & spa hospitality industry,

Work well in a fast paced environment,

Excellent customer service skills verbal communication and enthusiastic learner

Potential for Hard work and Creativity.

Enthusiasm in performing work.

Time Management. Organizer. Open minded.

Seeking work in 5 Star Resorts in international locations and cruise ships

Employment History:

June 2012 - Present - Beauty Therapist at (most recent employer hidden for confidentiality) Falhumaafushi , Gaafu Alifu Atoll, Maldives, (5 Star Hotel Spa)

Duties included:

- Pro vogue Hair cutting and styling
- Massage therapist
- Manicure, Pedicure and Facials
- Up selling of Products
- handling phone call at the Reception
- taking appointments
- Handling all customer queries
- Cash management related activities, handling billing system with micros prosier etc.
- Excellent computer knowledge
- Excellent verbal communication and customer service skills ability to do multi-task
- Record keeping of all Sales and Service Slips of Staff
- Tracking guest and Promoting Sales Generated through Sales & marketing etc

- Promoting activities handling all responsible for the overall management and performance of the Spa, ensuring high standards of professionalism
- A skilled communicator with guest about hair And skin

Products worked with:

Clarins, serena spa, lorieal,wella,shahenas Hussain, orgines, etc

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March 2009 - May 2012 - Senior Therapist at Serena spa , Novotel Hotel , Accor , Hyderabad , India, (5 Star Hotel Spa)

Duties included:

- Provided safe, appropriate and effective massage techniques.
- Perform Unisex hair cutting and styling
- Manicure, pedicure and facial
- Analyze customers' hair and features to suggest hair styles
- Handling all spa guests,
- keep all spa operations are operated in accordance with Serena Spa's Standard Operating Procedures
- Be a well organized team player, and have the ability to juggle multiple tasks. keep my self properly trained both in treatments and guest services,
- Making cooperation with the hotel/resort management and staff is professional and friendly manner,
- Perform Swedish massage, Hot and Cold stone therapy, Foot Reflexology Spa treatment (Body scrub and Body wrap) Thai massage.
- Use a variety of treatments and electrical equipment to treat individual skin and body conditions.
- guest and customer wishes/suggestions/complaints are dealt with efficiently
- Promotional activities are carried out in a professional and effective manner; and Demonstrate strong operations skills, and excellent customer service skills and standards.
- Oversee and manage day to day operations at the front desk. Approachable visionary with a can-do attitude.
- Observed client reaction to massage and modifies as necessary.
- Administrative duties such as mailing, filing, copying, and ordering office supplies are also part of the job with the ability to be efficient,
- Taking phone orders if required occasional, Detail-oriented and have ability to multi-task,
- Enjoy working with people and possess a friendly and outgoing personality as team,
- Responsible for delivering an unequalled spa and salon experience to all guests throughout their visit

Products worked with:

serena spa, lorieal,wella,shahenas Hussain, orgines, etc

February 2006 - February 2009 - Hair Stylist at The Vogue Salon, Banjara Hills, India, (Hair Salon)

Duties included:

- Perform Unisex Hairstylist, Hair coloring, cutting, and styling,
- Manicurist, pedicurist
- cooperate with the salon staff in professional and friendly manner,
- Customer wishes/suggestions/complaints dealt with efficiently.
- promotional activities are carried out in a professional and effective manner;
- The salon product constantly development,
- Performed specialized make-up technique,
- Performed permanent and temporary removal of unwanted facial hair.

Products worked with:

lorieal, wella, shahenahs Hussain, orgines, etc

February 2003 - February 2005 - Hair Stylist at Sun Rise le salon, Hitec City, India, (Hair Salon)

Duties included:

Performed mens Hairstylist, Cut, trim and shape hair based on instructions from customers.

Maintain salon clean, perform assistance for senior etc.

Education and Qualifications:**2008 Serena spa**

spa managment, hairdressing, massage therapist.

Diploma in

- Spa therapy,
- body works,
- facials,
- Beautician,
- Hairdressing.

2006 s.t peters

secondary school Pass 89%

B.R abedkar open unvercity, persuing 2 year. graduation

Product Training:**May 2012 Clarins products operational and retail**

Maldives

- Clarins Products knowledge,
- body shaping limpo drainage techniques,
- pro aromatics body works,
- Pro-Aromatic Facial treatments/ ultra-hydrating facial, gentel, youth lifting, radians.
- contouring body treatments, firming, bronzing, Exfoliating, body wraps.
- body and head massages techniques by clarins/ rebalancing, melting honey deep touch, Sports massage,
- stopvers/Anti-jet lag, after sun.
- signature massages/ Heaven, Peace, Waves, Pure, relief.

Vocational Qualifications

First aid, lifeguard.

Hobbies and Interests

Reading books, talking and sharing useful knowledge, Swimming,

CV created at www.spastaff.com

SPA STAFF.COM

