

Curriculum Vitae

Female

D.O.B. 21 February 1992

Number of years working in industry:

13 years 11 months



Candidate ID Number: 149074

Nationality: South African

Language Skills:

Fluent: English, Afrikaans

Permitted to work in: South Africa

Position Sought: Spa Director, Spa Manager, Salon Manager, Spa Co-ordinator, Assistant Manager, Hair Stylist

Personal Statement

Over 13 years of luxury spa, salon and hospitality experience - including managing an award winning spa at Palala Boutique hotel and spa - I bring a proven ability to elevate guest experience, grow revenue and lead high performance teams in line with 5 star standards.

My career spans Dubai's elite salons, south Africa's luxury hospitality sector and cruise spa operations, giving me a rare combination of creative vision and operational expertise. I have consistently driven profit growth through VIP client retention strategies, innovative service menus and rigorous staff training.

I am confident that my track record, brand expertise and passion for luxury guest service would make me a valuable asset to your team.

Employment History:

December 2024 - Present - Hair Stylist at (most recent employer hidden for confidentiality) Dubai, UAE - United Arab Emirates, (High Street Salon)

Duties included:

Creative director, staff onboarding

Products worked with:

L'Oréal, Swartzkophf, Brazilian blow out, kerestase, behave

October 2023 - December 2024 - Hair Stylist at The loft fifth avenue , Dubai, UAE - United Arab Emirates, (Hair Salon)

Duties included:

Hairstylist duties

Products worked with:

L'Oréal, kerestase, Brazilian blow out, redken, esla, admino 18,

April 2019 - October 2023 - Salon Manager at Exquizado Hair and beauty artistry, Beyerspark, South Africa, (High

Street Salon)

Duties included:

All salon management duties

Products worked with:

Milkshake, Elemis, Babor, Goldwell, Wella, Redken

April 2018 - April 2019 - Spa Manager at Pala Boutique hotel and spa, Limpopo, South Africa, (5 Star Hotel Spa)

Duties included:

Spa Operations manager. Staff Scheduling, Managing spa staff, Managing bar staff, Managing housekeeping staff, Maintenance, Recruiting, Spa development, Writing SOP's, Writing treatment protocols, Decanting for treatments, Organising spa events, Cashup, Stock take, Stock ordering, Daily, weekly and monthly reports, Bookings

Products worked with:

Elemis, Babor, Theravine, Therenaka, Esse, Goldwell,

Career Break - Maternity/Paternity leave

January 2016 - February 2018 - Spa Manager at Steiner trans ocean LTD , Bahamas , USA - United States, (Cruise Ship)

Duties included:

Managing spa staff, Managing salon staff, Managing fitness staff, Staff Scheduling, Daily reports, Cruise reports, Financial reports, Health and safety, Manage bookings, Meetings, Marketing, Client service, Promotions, Organising of staff events, organising shore treatments, Organising staff departure and arrivals, Stock take

Products worked with:

Elemis, Elemis man, bliss, Wella, Novella lashes, Keratin,

January 2014 - January 2016 - Salon Manager at Estetica Hair, Paarl, South Africa, (High Street Salon)

Duties included:

Salon development, Stock take, Stock ordering, Cashup, Hairstylist duties

Products worked with:

Redken, Loreal

January 2012 - December 2014 - Hair Stylist at Terenzo Hairdressing International, Duncald , Johannesburg , South Africa, (Hair Salon)

Duties included:

Hairstyling duties, Cutting Hair, Colouring Hair, Brazilian blow out, Styling hair

Products worked with:

L'Oréal, Kerestase, Redken

Education and Qualifications:

2022 Image Cartel Johannesburg South Africa

Certificate

Gel overlay

Acrylic overlay

Acrylic sculpture

2021 Aesthetic laser academy Boksburg South Africa

Certificate

RF Skin tightening

Laser lipo (cavitation)

2017 Steiner trans ocean

Certificate

Spa management training Miami florida

2016 Steiner trans ocean LTD Miami

Certificate

Management training

2016 Steiner trans ocean LTD academy Stellenbosch Cape Town

Certificate

Go smile teeth whitening

Baby doll lashes

Elemis basic facial

2012 Terenzo hairdressing international Johannesburg South Africa

NQf 4

Hairstylist

Hair colouring, highlighting, cutting, perming, styling

2012 Terenzo hairdressing international

NQF4

2010 Hoerskool Jeugland

Matric

Product Training:

August 2025 L'Oréal advance hair training

Dubai L'Oréal acadamy

Advanced 3 D colouring and balayage

February 2022 Magnetics

Image Cartel. South Africa Johannesburg

Gel overlay

Acrylic overlay and sculpting

May 2018 Theravine, Theranaka

Pala Boutique hotel and spa Limpopo

In-house product training

January 2016 Elemis

Steiner trans ocean LTD

Basic Elemis facials and product training

Vocational Qualifications

Hobbies and Interests

Playing guitar

Singing

Exercise

CV created at www.spastaff.com

