

# Curriculum Vitae

**Female**

**D.O.B. 21 February 1992**

**Number of years working in industry:**

**13 years 11 months**



**Candidate ID Number:** 149074

**Nationality:** South African

**Language Skills:**

Fluent: English, Afrikaans

**Permitted to work in:** South Africa

**Position Sought:** Spa Director, Spa Manager, Salon Manager, Spa Co-ordinator, Assistant Manager, Hair Stylist

## Personal Statement

Over 13 years of luxury spa, salon and hospitality experience - including managing an award winning spa at Palala Boutique hotel and spa - I bring a proven ability to elevate guest experience, grow revenue and lead high performance teams in line with 5 star standards.

My career spans Dubai's elite salons, south Africa's luxury hospitality sector and cruise spa operations, giving me a rare combination of creative vision and operational expertise. I have consistently driven profit growth through VIP client retention strategies, innovative service menus and rigorous staff training.

I am confident that my track record, brand expertise and passion for luxury guest service would make me a valuable asset to your team.

## Employment History:

**December 2024 - Present - Hair Stylist** at (most recent employer hidden for confidentiality) Dubai, UAE - United Arab Emirates, (High Street Salon)

### Duties included:

Creative director, staff onboarding

### Products worked with:

L'Oréal, Swartzkophf, Brazilian blow out, kerestase, behave

**October 2023 - December 2024 - Hair Stylist** at The loft fifth avenue , Dubai, UAE - United Arab Emirates, (Hair Salon)

### Duties included:

Hairstylist duties

### Products worked with:

L'Oréal, kerestase, Brazilian blow out, redken, esla, admino 18,

**April 2019 - October 2023 - Salon Manager** at Exquizado Hair and beauty artistry, Beyerspark, South Africa, (High

Street Salon)

**Duties included:**

All salon management duties

**Products worked with:**

Milkshake, Elemis, Babor, Goldwell,Wella, Redken

**April 2018 - April 2019 - Spa Manager** at Pala Boutique hotel and spa, Limpopo, South Africa, (5 Star Hotel Spa)

**Duties included:**

Spa Operations manager. Staff Scheduling, Managing spa staff, Managing bar staff, Managing housekeeping staff, Maintenance, Recruiting, Spa development, Writing SOP's, Writing treatment protocols, Decanting for treatments, Organising spa events, Cashup, Stock take, Stock ordering, Daily,weekly and monthly reports, Bookings

**Products worked with:**

Elemis, Babor, Theravine, Therenaka, Esse, Goldwell,

**Career Break** - Maternity/Paternity leave

**January 2016 - February 2018 - Spa Manager** at Steiner trans ocean LTD , Bahamas , USA - United States, (Cruise Ship)

**Duties included:**

Managing spa staff, Managing salon staff, Managing fitness staff, Staff Scheduling, Daily reports, Cruise reports, Financial reports, Health and safety, Manage bookings, Meetings, Marketing, Client service, Promotions, Organising of staff events, organising shore treatments, Organising staff departure and arrivals, Stock take

**Products worked with:**

Elemis, Elemis man, bliss, Wella, Novella lashes, Keratin,

**January 2014 - January 2016 - Salon Manager** at Estetica Hair, Paarl, South Africa, (High Street Salon)

**Duties included:**

Salon development, Stock take, Stock ordering, Cashup, Hairstylist duties

**Products worked with:**

Redken, Loreal

**January 2012 - December 2014 - Hair Stylist** at Terenzo Hairdressing International, Duncald , Johannesburg , South Africa, (Hair Salon)

**Duties included:**

Hairstyling duties, Cutting Hair, Colouring Hair, Brazilian blow out, Styling hair

**Products worked with:**

L'Oréal, Kerestase, Redken

**Education and Qualifications:**

**2022 Image Cartel Johannesburg South Africa**

Certificate

Gel overlay

Acrylic overlay

Acrylic sculpture

**2021 Aesthetic laser academy Boksburg South Africa**

Certificate

RF Skin tightening

Laser lipo (cavitation)

**2017 Steiner trans ocean**

Certificate

Spa management training Miami florida

**2016 Steiner trans ocean LTD Miami**

Certificate

Management training

**2016 Steiner trans ocean LTD academy Stellenbosch Cape Town**

Certificate

Go smile teeth whitening

Baby doll lashes

Elemis basic facial

**2012 Terenzo hairdressing international Johannesburg South Africa**

NQf 4

Hairstylist

Hair colouring, highlighting, cutting, perming, styling

**2012 Terenzo hairdressing international**

NQF4

**2010 Hoerskool Jeugland**

Matric

**Product Training:**

<b>August 2025</b>	<p><b>L'Oréal advance hair training</b></p> <p>Dubai L'Oréal acadamy</p> <p>Advanced 3 D colouring and balayage</p>
<b>February 2022</b>	<p><b>Magnetics</b></p> <p>Image Cartel. South Africa Johannesburg</p> <p>Gel overlay</p> <p>Acrylic overlay and sculpting</p>
<b>May 2018</b>	<p><b>Theravine, Theranaka</b></p> <p>Pala Boutique hotel and spa Limpopo</p> <p>In-house product training</p>
<b>January 2016</b>	<p><b>Elemis</b></p> <p>Steiner trans ocean LTD</p> <p>Basic Elemis facials and product training</p>

**Vocational Qualifications**

Microsoft office

## **Hobbies and Interests**

Playing guitar

Singing

Exercise

CV created at [www.spastaff.com](http://www.spastaff.com)

