

Curriculum Vitae

Female

Number of years working in industry: 12 years 8 months

Candidate ID Number: 14665

Nationality: German, Polish

Language Skills:

Fluent: English, polish, German

Good: Spanish

Basic: Russian

Permitted to work in: European Union

Position Sought: Spa Director, Spa Manager, Assistant Manager

Personal Statement

I am strong, dynamic, excellent team leader, hard working.

Very well trained with high communication skills. Taking any chance to improve my abilities.

Seeking work in international locations and cruise ships

Employment History:

December 2014 - Present - Spa Manager at (most recent employer hidden for confidentiality) BErchtesgaden, Germany, (5 Star Hotel Spa)

Duties included:

Ensure accomplishment of the sales cycle in accordance with Kempinski the Spa standards and policies.

Develop and execute different marketing and sales strategies to accomplish the goals of the revenue budget.

Create, reach and maintain highest level of quality and productivity in the Spa and Spa administration and operation to reach established goals.

Maintain well balanced staff team via hiring, training, motivating and dismissing line staff.

Create fluent Spa operation.

Maintain supplies and material well stocked, while keeping the cost level at minimum.

Adapt and implement of procedure standards (safety, hygiene, regulation)

Products worked with:

La Prairie, Alpienne

July 2014 - September 2014 - Spa Manager at Roccocorte Verdura, Sicily, Italy, (5 Star Hotel Spa)

Duties included:

Preparation for the yearly Google Camp event.

Promote high level of performance and provide guidance and coaching to Spa staff.

Contribute to the extension of the customer's experience by performing product reatails and sales.

Ensure booking strategies, utilizing therapist's time effectively and maximizing the revenue.

Provide training to all SPA staff on all aspects related to operating procedures.

Maintain supplies and materials well stocked.

Develop and execute different marketing and sales strategies together

Career Break - Job hunting

June 2013 - June 2014 - Spa Director at Intercontinental CityStars, Cairo, Egypt, (5 Star Hotel Spa)

Duties included:

Create a fluent Spa operation.

Perform and supervise all tasks to support treatments operations and set an example of impeccable guest Spa experience.

Update the Spa menu, create temporary offers and promotions.

Create and coordinate training programs.

Products worked with:

Anne Semonin

February 2013 - June 2013 - Spa Manager at Niyama PerAquam, Maldives, Maldives, (5 Star Hotel Spa)

Duties included:

Products worked with:

Anne Semonin

Education and Qualifications:

2012 Mallorca-Wellness

Diploma

European cosmetician (including massage , manicure , pedicure , waxing , facial treatments)

2012 Factor Vida, Mallorca

Levels 1 & 2

Reiki

1989 Warsaw Sport Academy

Magister Certificate as physical education teacher

Product Training:

September 2010 Anne Semonin

Luxor , Egypt - Elena Tselepidou

Facials, hot stone massage, back therapy, scrubs and wraps, anti cellulite

June 2009 Thalgo

Luxor, Egypt - Marco da Silva

facials, bath, wraps and scrubs , hot stone , anti cellulite

Vocational Qualifications

Hobbies and Interests

reading, diving, golf

CV created at www.spastaff.com

SPA STAFF.COM

