

Curriculum Vitae

Female

D.O.B. 12 May 1984

Number of years working in industry:

23 years 1 month



Candidate ID Number: 14196

Nationality: Serbian

Language Skills:

Fluent: English, serbian,croatian,macedonian

Basic: Spanish, Italian, Russian

Permitted to work in: Serbia

Position Sought: Spa Manager, Assistant Manager, Head Therapist, Senior Therapist, Massage Therapist

Personal Statement

Dynamic, passionate with job, always open to learn, good team worker, an ability to work well under pressure and juggle multiple tasks and very meticulous in every sphere of work, effective sales methods, great communication skills

Seeking work in International Locations

Employment History:

December 2010 - Present - Spa Manager at (most recent employer hidden for confidentiality) Skopje, Macedonia, (Day Spa)

Duties included:

- Hiring and training spa staff
- ensuring and providing highest quality customer service
- rebookings to guests
- sales of skin care programs
- cleanliness of spa,marketing
- promotions,membership retention,strive to exceed all sales goals
- organizing stock
- budgeting...

Products worked with:

Elemis,

Thalgo

December 2010 - Present - Spa Manager at Massage Sanctuary, Skopje, Macedonia, (Day Spa)

Duties included:

- Hiring and training spa staff
- ensuring and providing highest quality customer service
- rebookings to guests
- sales of skin care programs
- cleanliness of spa,marketing
- promotions,membership retention,strive to exceed all sales goals
- organizing stock

- budgeting...

Products worked with:

Elemis,

Thalgo

March 2016 - Present - Spa and HealthClub Manage at Marriott International, Skopje, Macedonia, (5 Star Hotel Spa)

Duties included:

pre-opening, finance, generating the sales, marketing, staffing, trainings, overall opertaional functions

Products worked with:

June Jacobs

March 2007 - June 2010 - Senior Therapist at Steiner Transocean Leisure, Princess Cruises, (Cruise Ship)

Duties included:

- Body treatments,
- paperwork,
- detox and nutritional seminars,
- sales trainings

Products worked with:

Elemis

March 2007 - June 2010 - Assistant Manager at steiner transocean leisure, princess cruises, (Cruise Ship)

Duties included:

- team paperwork
- meetings
- sales trainigs

Products worked with:

Elemis,

L'a therapy,

Bliss

September 2005 - February 2007 - Spa Manager at sunset spa, Belgrade, Serbia , (Day Spa)

Duties included:

- responsable for spa staff and cheking their daily duties
- responsable for revenue,targets
- paperwork
- customer satisfaction

Products worked with:

Anessi,

Aromatica

Duties included:

- body therapies

Education and Qualifications:

2007 Steiner

Diploma

aromatherapy treatments, management trainings, sales training

2007 Steiner Trainig Academy

2002 Ivan Goran Kovacic, Croatia

Degree

4 years high scool for Physiotherapist,

2 years of Sports Medicine

Product Training:

May 2010 bliss

Steiner Leisure,Princess Cruises

March 2007 Elemis

Steiner Leisure, London

elemis hot stones massage,exotic lime & ginger body scrub,muslease and cellutox aroma spa ocean wrap,bamboo massage,elemis facial tretment,absolute spa ritual,exotic coconut rub and milk wrap,mother to be massage,relax massage,deep tissue

March 2007 Thalgo

Thalgo,Macedonia

thalgo fitness massage,thalgo "ocean facial" for men,thalgo marine body scrubs and wraps,thalgo sclupture treatments

Vocational Qualifications

first aid, fire fighting

Hobbies and Interests

crossfit, watersports, meditation, reading...

CV created at www.spastaff.com

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