

Curriculum Vitae

Male

D.O.B. 14 July 1977

Number of years working in industry:

22 years 3 months



Candidate ID Number: 14094

Nationality: Thai

Language Skills:

Fluent: English, THAI

Basic: Italian

Permitted to work in: Thailand, Italy, Indonesia, India

Position Sought: Regional Senior Manager, Spa Director, Spa Manager

Personal Statement

Positive Attitude and Teamwork

Seeking work in International Locations and Cruise Ships

Employment History:

January 2012 - Present - Spa Director at (most recent employer hidden for confidentiality) Chiang Mai, Thailand, (5 Star Hotel Spa)

Duties included:

- Daily Operation and maintain overall quality and standard strictly
- Control costs and motivate retails.
- Create spa promotion for in house and outside customer.
- Training spa staff

Products worked with:

Dermalogica, Elemis

October 2014 - Present - Spa Consultant at Spa In Touch, Bangkok, Thailand, (Day Spa)

Duties included:

Actually Spa In Touch is Spa productiong company and supplier spa equipments

Products worked with:

Spa In Touch

October 2013 - September 2014 - Spa Director at Panviman groups of Resort, Bangkok, Thailand, (5 Star Hotel Spa)

Duties included:

As a Group of Spa Director I have to manage and ensure execution of operating standards that optimize returns on assets and increase sales and improve profits.

Analyze and report on financials.

Developing and recommending operating plans, and training budgets. Oversee capital expenditure budgets/projects

Manage PANVIMAN Spa Academy

Ensure standards and best practices are implemented efficiently for high guest service experiences redecoration and improve staff skill.

3 properties in Thailand and 1 in China

Products worked with:

Puviman

November 2006 - October 2011 - Regional Senior Manager at KAMISPA, Rome, Italy, (Day Spa)

Duties included:

- Pre-opening team, supervise daily operations of all staffs
- Organized up selling, spa promotion, plan and create internal spa promotion with hotels.
- Maintain overall quality and standard strictly. 2600 sq.m 26 treatment rooms, 5 suite rooms, 4 properties: KAMI Grand at via degli Avignonesi : St.Regis Grand Hotel Rome, Italy, Hassler Hotel Rome, Boscolo Grand Hotel, Rome including Fitness Center each property

Products worked with:

Elemis

December 2005 - August 2006 - Spa Director at Mengyuan Bausilica Co., Ltd., Shen Zhen, China, (Day Spa)

Duties included:

- Supervise daily operations of all staffs
- Create Thai Spa Services & treatments
- Ensure standards and best practices are implemented efficiently for high guest service experiences redecoration
- Improve oriental Spa senses. 200 staffs 4 properties, 50 treatment rooms

Products worked with:

Dermalogica, Biodroga

February 2005 - November 2005 - Regional Senior Manager at Senses & Spirit Spa, Bangkok, Thailand, (Day Spa)

Duties included:

- Pre-opening team, supervise daily operations of all staffs
- Communicate with team to identify for improvement, to develop and implement a continuous improvement program,
- Conduct any other related duties as assigned by the president: 20 staffs with 2 properties, 15 treatment rooms

Products worked with:

Clarins, Jerlique, Guinot

April 2003 - February 2005 - Spa Manager at MSpa International, Pattaya, Thailand, (5 Star Hotel Spa)

Duties included:

- Report day to day operation to General Manager and in collaboration with MSpa's Bangkok based corporate office.
- All aspects of financial management of the department, including writing the department annual budget; analyzing and action upon the findings of the monthly P&L report
- Forecasting and taking the necessary action in response as well as responsible for recruitment and training of the team
- marketing of seasonal promotions within the hotel and proactive approach towards achieving the department's

- revenue and profit objectives and to
- Ensure all sales opportunities for treatments and retail products are maximized 16 staffs, 5 treatment rooms, 2 outdoor.

Products worked with:

Decleor, Elemis

Education and Qualifications:

2008 Thai Medicine Society, by Ministry of Public Health

Certificate

Traditional Thai Massage Trainer

2004 License no. SBS.200733/47 by Ministry of Public Health

Certificate

Spa Operations & Management

1998 Ayuraved-Vidyalai College, Mahidol University, Thailand

The Diploma of Ayurvedic Medicine,

Major Alternative Medicine : 3.28

Product Training:

February 2012 IplusQ, Panburi, Hann, Elemis, Dermalogica, Decleor, BioDroga

At the Spa property, the supplier sent the trainer

Product knowledge, Elemis Facial Treatment, Dermalogica Facial treatment

Vocational Qualifications

First AID, Micros System, POS, Epitome, Brita, Gumnuts System

Hobbies and Interests

Travelling, Watch Movie

CV created at www.spastaff.com

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