

Curriculum Vitae

Female

D.O.B. 15 March 1985

Number of years working in industry:

8 years 7 months



Candidate ID Number: 14036

Nationality: South African

Language Skills:

Fluent: English

Basic: Italian

Permitted to work in: South Africa

Position Sought: Spa Manager, Assistant Manager

Personal Statement

I am a meticulous worker and always aim to ensure that my clients have received the best possible spa experience. I enjoy what I do and I am always looking for ways to improve in myself and grow in this industry. Being a goal-oriented Manager I am looking forward in continuing to excel by providing professional, friendly and efficient service to its existing and future clientele and aiming to be a spa Director in the next 3 years.

Seeking work in International Locations

Employment History:

January 2004 - August 2012 - Spa Consultant at (most recent employer hidden for confidentiality)
Carnival/Celebrity, (Cruise Ship)

Duties included:

- Manage inventory of all spa products
- Coordinate daily operation of the spa/salon/fitness centre
- Keep up-to-date with company policies and procedures
- Design spa/salon treatments for each individual spa client pre-session, as well as aftercare
- Motivate, encourage and explain spa procedures to new spa staff
- Market spa merchandise to clients
- Spa Administration
- Target implementation
- Onboard Skip Safety trainings to team
- Team Training
- Sales and Communication
- Managing teams up to 24 staff
- Keep hygiene standards up to USPH Requirements

Products worked with:

Elemis, La Therapy, Ionithermie, Bliss, Me Bath, Ahava, Salon Care, Logica, Environ, Depileve, Gatineau, Thalgo, Mineral Line, Clear Zone, Justine, Rooibos, BioNike, Roc, Kenbo, Vichy, VitaDerm, Crowd Management, Train the Trainer, Environmental and Safety Evacuation Training

Education and Qualifications:

2003 INTERNATIONAL ACADEMY OF HEALTH AND SKIN CARE

ITEC SUBTEC BABTEC MASTERS CERTIFICATE

Spa Manager

Beauty Therapist

Product Training:

November 2003 **IOnithermie body corrective treatment**

International Academy of Health and Skin Care, Cape Town, South Africa

Product Knowledge and use

November 2003 **Thalgo**

International Academy of Health and Skin Care, Cape Town, South Africa

face and body

November 2003 **Elemis, Salon Care, Logica, Environ, Depileve, Gatineau, Clear Zone, Justine, Rooibos, BioNike, Roc,**

International Academy of Health and Skin Care, Cape Town, South Africa

Face and body

November 2002 **La Therapy**

International Academy of Health and Skin Care, Cape Town, South Africa

La Therapy Facials

Vocational Qualifications

First Aid

Training Staff

Crowd Management

Environment and Safety Training

Hobbies and Interests

Zumba

Reading

Natural Healing

Art

CV created at www.spastaff.com

SPA STAFF.COM
