

Curriculum Vitae

Female

D.O.B. 06 January 1988

Number of years working in industry: 14 years 10 months

Candidate ID Number: 13866

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Head Therapist, Senior Therapist, Beauty Therapist, Massage Therapist

Personal Statement

A friendly, punctual and hardworking person capable of working alone or with others in a team. I'm a great listener which I feel is an important quality in my day to day work with both customers and colleagues. I have the ability to use my own initiative and enjoy a challenge.

Seeking work in South Wales, International Locations and Cruise Ships

Employment History:

April 2012 - Present - Retail Professional at (most recent employer hidden for confidentiality) Cardiff, UK - United Kingdom, (High Street Store)

Duties included:

I'm a sales consultant at Next. My duties included stock reprocessing and control. Till operation, customer enquiries and personal shopping and maintaining a high level of customer service at all times.

June 2011 - March 2012 - Beauty Therapist at Steiner, Oasis of the seas, (Cruise Ship)

Duties included:

I was employed as a spa therapist on the world's biggest cruise ship Oasis of the Seas . My duties included performing a wide variety of six star treatments and giving excellent customer care to each and every guest. I also had the added responsibility of stock control. I had a target which I consistently maintained by retailing to my guests and by promoting spa services.

Products worked with:

Elemis

November 2010 - April 2011 - Beauty Therapist at Blush, Cardiff, UK - United Kingdom, (High Street Salon)

Duties included:

Duties include increasing and maintaining a consistent client customer base, stock control, ordering and performing a high standard of treatments. Which include manicures, pedicures, waxing, facials, eyelash/eyebrow treatments, make-up, spray tanning, Swedish and Pre blend aromatherapy massage, body wraps and Indian head massage

Products worked with:

Dermalogica

Leighton Denny

Fake Bake

June 2006 - November 2009 - Retail Professional at Marks and Spencers, Cardiff, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

I was a customer assistant at Marks and Spencer. My duties included stock reprocessing and control. Till operation, customer enquiries and personal shopping. I was also given the added responsibility of holiday link. It was my job to ensure the holidays were allocated to the staff without compromising the operational requirements of the store. Managing the holidays is a crucial role. Once the holidays were allocated, I implemented any changes and informed the management team. Liaising between staff and management ensured good communication and morale for the whole team.

Education and Qualifications:**2010 Coleg Glan Hafren, Cardiff**

NVQ Level 2

Beauty Therapy NVQ Level 2

College Work Experience

Foxy Beauty Salon

Celtic Manor Spa

1 week experience working on reception

1 week experience as Salon Manager

2010 Coleg Glan Hafren, Cardiff

NVQ Level 3

Beauty and Spa Therapy

2006 Barry College, Vale of Glamorgan

Hairdressing and Beauty

NVQ Level 1 & 2

2004 Mary Immaculate

(G.C.S.E)

English C

Caerau Lane Maths C

Cardiff Science C

South Glamorgan Religion D

CF5 5QZ Textiles C

I.T D

Health & Social CC (double award)

Welsh D

Product Training:

June 2011 Elemis

London

I was trained in all Elemis face and body treatments as well have full product knowledge

June 2010 Dermalogica and Leighton Denny

Coleg Glan Hafren

I was trained in college using these products

Hobbies and Interests

Socialising with friends and meeting new people.

Shopping

Travelling

Reading

CV created at www.spastaff.com

