

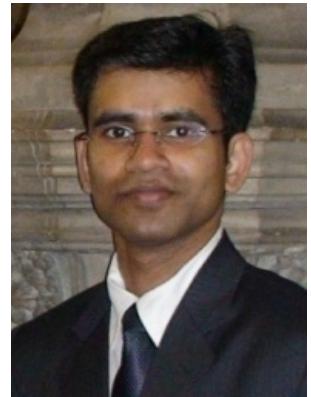
Curriculum Vitae

Male

D.O.B. 25 April 1985

Number of years working in industry:

16 years 9 months



Candidate ID Number: 13694

Nationality: Indian

Language Skills:

Fluent: English, Malayalam, Kannada

Good: Hindi

Basic: French

Permitted to work in: Switzerland, Mauritius, India

Position Sought: Spa Manager, Treatment Manager / Spa Trainer, Complementary Practitioner

Personal Statement

To deliver the best ever possible excellent and specialist treatment and customer care to the patients and clients.

Seeking work in International Locations and Cruise Ships

Employment History:

November 2011 - Present - Spa Manager at (most recent employer hidden for confidentiality) Port Louis, Mauritius, (Day Spa)

Duties included:

- Conducting Panchakarma
- Patient care and persuasion.
- Consultation for clients
- Assuage the diseases of patients.
- Advises on healthy diet and seasonal regimens.
- Hold regular staff meetings to keep staff up to date on all aspects of the Spa's operation.
- Attend Management meetings and convey all relevant information throughout the Spa.
- Administer staff and client scheduling for maximum revenue generation and profitability.
- Exhibit a professional attitude, diplomacy and an ability to handle difficult situations.
- Maintain fresh, effective programs to consistently retain and grow customer base.
- Anticipate, identify and ensure customer needs are being met in the best possible way.
- Monitor customer satisfaction with surveys, focus groups and comment cards.
- Develop and deliver credible, competitive, value-plus service to the customer.
- Guide staff to become caring problem solvers, cooperative, accommodating and fair.

Products worked with:

Ayurvedic massage oils

October 2009 - October 2011 - Spa Manager at Marx Ayurveda, London, UK - United Kingdom, (Hospital / Medical Clinic)

Duties included:

As Above

April 2009 - October 2009 - Complementary Practitioner at Archana Ayurveda Hospital, Cochin, India, (Hospital / Medical Clinic)

Duties included:

As Above

Education and Qualifications:

2009 Rajiv Gandhi University of Health Sciences, Bangalore

Degree

Alternative Medicine (Bachelor of Ayurvedic Medicine and Surgery)

2003 S.N.Vidhya Bhavan

All India Senior Secondary School Certificate Examination

Vocational Qualifications

- Computer programming in the C++ language

Hobbies and Interests

Meeting people, understanding personalities, acquiring knowledge

CV created at www.spastaff.com

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