

# Curriculum Vitae

**Male**

**D.O.B. 25 April 1985**

**Number of years working in industry:**

**16 years 9 months**



**Candidate ID Number:** 13694

**Nationality:** Indian

**Language Skills:**

Fluent: English, Malayalam, Kannada

Good: Hindi

Basic: French

**Permitted to work in:** Switzerland, Mauritius, India

**Position Sought:** Spa Manager, Treatment Manager / Spa Trainer, Complementary Practitioner

## Personal Statement

To deliver the best ever possible excellent and specialist treatment and customer care to the patients and clients.

Seeking work in International Locations and Cruise Ships

## Employment History:

**November 2011 - Present - Spa Manager** at (most recent employer hidden for confidentiality) Port Louis, Mauritius, (Day Spa)

### Duties included:

- Conducting Panchakarma
- Patient care and persuasion.
- Consultation for clients
- Assuage the diseases of patients.
- Advises on healthy diet and seasonal regimens.
- Hold regular staff meetings to keep staff up to date on all aspects of the Spa's operation.
- Attend Management meetings and convey all relevant information throughout the Spa.
- Administer staff and client scheduling for maximum revenue generation and profitability.
- Exhibit a professional attitude, diplomacy and an ability to handle difficult situations.
- Maintain fresh, effective programs to consistently retain and grow customer base.
- Anticipate, identify and ensure customer needs are being met in the best possible way.
- Monitor customer satisfaction with surveys, focus groups and comment cards.
- Develop and deliver credible, competitive, value-plus service to the customer.
- Guide staff to become caring problem solvers, cooperative, accommodating and fair.

### Products worked with:

Ayurvedic massage oils

**October 2009 - October 2011 - Spa Manager** at Marx Ayurveda, London, UK - United Kingdom, (Hospital / Medical Clinic)

### Duties included:

As Above

**April 2009 - October 2009 - Complementary Practitioner** at Archana Ayurveda Hospital, Cochin, India, (Hospital / Medical Clinic)

**Duties included:**

As Above

**Education and Qualifications:**

**2009 Rajiv Gandhi University of Health Sciences, Bangalore**

Degree

Alternative Medicine (Bachelor of Ayurvedic Medicine and Surgery)

**2003 S.N.Vidhya Bhavan**

All India Senior Secondary School Certificate Examination

**Vocational Qualifications**

- Computer programming in the C++ language

**Hobbies and Interests**

Meeting people, understanding personalities, acquiring knowledge

CV created at [www.spastaff.com](http://www.spastaff.com)

