

Curriculum Vitae

Female

D.O.B. 29 October 1986

Number of years working in industry: 11 years 4 months

Candidate ID Number: 136386

Nationality: British, Hungarian

Language Skills:

Fluent: English

Basic: Hebrew

Permitted to work in: European Union, UK - United Kingdom

Position Sought: Spa Consultant, Spa Director, Spa Manager, Salon Manager, Spa Co-ordinator, Head Therapist, Massage Therapist, Holistic Therapist, Complementary Practitioner, Complementary Therapist, Yoga / Pilates Teacher, Receptionist

Personal Statement

ITEC Level 3 Spa Therapist with extensive knowledge in delivering outstanding massage treatments and impeccable client care. Improving treatment quality and through dedicated self development and increasing retail sales through persuasive aftercare recommendations for a profitable service provision I have been working on my brand Lotus Day Spa since 2014 increasing sales and working on business targets having led a team to excel in holistic therapies.

Employment History:

October 2014 - Present - Spa Director at (most recent employer hidden for confidentiality) London, UK - United Kingdom, (Health Club)

Duties included:

-Successfully creating my holistic company Lotus Day Spa, creating my website to produce and market my brand Lotus Day Spa.

-Advertising with partners such as Groupon, Wowcher and Treatwell to help achieve sales and gain many long-lasting clients.

-Developing a loyal clients base of repeat customers through outstanding levels of service.

-Performing a range of High quality bespoke treatments from Facials, Deep Tissue, Aromatherapy, Sports Massage, Hot and Cold Stone Massage, Pregnancy Massage, Reflexology Treatments.

-Managing our online booking system accordingly and responding to clients questions regarding the spa day offers we were promoting

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Products worked with:

Elemis

Neals Yard

Dermalogica

E'spa

April 2022 - December 2022 - Senior Therapist at Beauty and Melody, London, UK - United Kingdom, (5 Star Hotel

Spa)

Duties included:

- Professionally and effectively performed a diverse range of Massage treatments including Swedish, Deep Tissue, Hot Stones and Facials.
- Kept Treatment rooms and communal Spa areas spotlessly clean, maintaining a high quality environment.
- Monitored Inventory of spa supplies promptly re-ordering low stock items to maintain smooth delivery of service.

September 2021 - February 2022 - Membership Sales Professional at Alban Arena, ST ALBANS, UK - United Kingdom, (Product Company)

Duties included:

- Working as Front Of House Staff for a local Theatre
- Welcome the audience into the building
- Ensure a high quality of customer service
- Sell food, drink and merchandise (bar)
- Guide audience members in the right direction
- Manage incoming ticket sales over the phone and in person (box office)
- Issue tickets to audience members (box office)
- To be the point of contact for customer enquiries
- To ensure the front of house area looks presentable and tidy at all times

Education and Qualifications:**2013 Affable Therapy Online**

ITEC

Itec Level 3 Spa Therapy

Accredited Diploma in Sports Massage

CTTA Yoga Teacher Training

Waxing

Manicure and Pedicure

Hobbies and Interests

Yoga,

Cycling,

Walking my dog

Swimming,

Spending quality family time with my son Leo and partner Harman

Dance

Reading

CV created at www.spastaff.com

