

Curriculum Vitae

Male

D.O.B. 26 September 1974

Number of years working in industry:

22 years 2 months



Candidate ID Number: 13589

Nationality: Indian

Language Skills:

Fluent: English, Mother Languages Hindi

Permitted to work in: India

Position Sought: Spa Manager, Assistant Manager, Treatment Manager / Spa Trainer

Personal Statement

- Dynamic career in the hospitality sector.
- Extensive knowledge of all aspects of treatments and Yoga.
- Outstanding success in delighting guests, handling guests complaints and fore-seeing guests problems
- Ability to motivate and train the team to become professionals of the highest standards.
- Extensive personal relations, communication and management skills and a track record that demonstrates self-motivation, creativity and initiative to achieve both personal and management goals.

Seeking work in India, International Locations and Cruise Ships

Employment History:

June 2011 - Present - Spa Manager at (most recent employer hidden for confidentiality) New Delhi , India, (5 Star Hotel Spa)

Duties included:

- Responsible for the staff training.
- Responsible for the spa staff recruitment.
- Responsible for the SUJAN spa (Three boutique hotel) smooth Spa Operation
- Preparation of monthly training calendar and personally trained the team for treatments based on set standard procedures.
- Responsible for the duty roster, stock inventory, maintenance follow ups.
- Responsible for preparation of annual budgets for the all hotels.

Products worked with:

Forest Essential India

September 2010 - May 2011 - Spa Manager at The Oberoi Hotel & Resorts , Udaipur , India, (5 Star Hotel Spa)

Duties included:

- Responsible for the smooth operation of the Spa.
- Responsible for a team of 13.
- Responsible to meet with guest and suggest appropriate spa treatment according to their needs

- Responsible for staff appraisals.
- Preparation of monthly training calendar and personally training the team for treatments based on set standard procedures.
- Responsible for the duty roster, stock inventory, maintenance follow ups
- Preparation of daily and monthly reports for the Director of Spa operations
- Responsible for preparation of annual budgets.
- Represents the Spa in the morning meetings.
- Achieve highest revenue weigh against with the all other Oberoi spa.

Products worked with:

OMOROVICAZA BUDAPAST Hungary

January 2009 - August 2010 - Spa Manager at Amanresorts Amanpulo , Philippines , Philippines, (5 Star Hotel Spa)

Duties included:

- Responsible for the smooth operation of the Spa and Yoga Sessions.
- Responsible for a team of 10.
- Responsible to meet with guest and suggest appropriate spa treatment according to their needs
- Responsible for staff appraisals.
- Preparation of monthly training calendar and personally training the team for treatments based on set standard procedures.
- Responsible for the duty roster, stock inventory, maintenance follow ups
- Preparation of daily and monthly reports for the Director of Spa operations
- Responsible for preparation of annual budgets.
- Coordination with the project team and assisting in modifying the layout of the new spa.
- Increased the revenue by 26% from last year with reduced manning and also the capture rate increased by 12%.
- Represents the Spa in the morning meetings.

Products worked with:

A Wlake and local product

October 2007 - December 2008 - Assistant Manager at AmanResorts Amanbagh , Rajasthan , India, (5 Star Hotel Spa)

Duties included:

- Responsible for the smooth operation of the spa.
- Responsible for the set up and operation.
- Responsible for creating the Standard Operating Procedures manual with the Spa Manager
- Responsible for hygiene and cleanliness of the spa.
- Responsible for the Duty Rosters, Stock Inventory, Monthly reports etc.

Products worked with:

Forest essential and A wLake

November 2004 - October 2007 - Treatment Manager / Spa Trainer at AmanResorts Amanbagh , India , India, (5 Star Hotel Spa)

Duties included:

- Responsible for Training of all staff according to the Standards of the Resort and spa.
- Responsible for maintenance of all spa equipments and rooms to high standards.
- Liaison with staff, management and clientele at all levels.
- Ensuring adherence to health and safety regulation.
- Responsible for the reception area to make sure each and every matter is dealt in its best way.
- Was nominated as the Aman Spa Trainer for the new property opening in Bhutan for a period of 6 weeks in Amankora
- Nominated two times for Supervisor of the quarter for October-December 2006 and January-March 2007.

Products worked with:

Forest Essential and A wlake

September 2003 - November 2004 - Massage Therapist at Amanresorts Aman-I-Khas, Sawai-Madhopur, India, (5 Star Hotel Spa)

Duties included:

- Pre opening team member for Aman-I-Khas , the first Aman property in India
- Responsible to provide a high level of service to our guests in accordance with the standards of Aman Spas.
- Responsible to take bookings from guests.
- Responsible to maintain and keep the spa premises clean and tidy

Products worked with:

Forest Essential

Education and Qualifications:

2012 While working continue attained different course for the spa.

Certificate

Training in Thai yoga Massage.

Deep tissue Massage.

Connective Tissue massage.

Watsu training Basic and Level-1

Master Degree in Reiki

6 month Yoga course from Sivananada Ashrma

1994 Govt. Pulotecnic college

Automobile Diploma

1991 Govt. Higher secondary school.

Passed in 1991, with the Subject science mats.

Product Training:

January 2011	omorovicza The Oberoi Hotel and resorts. Good to know about the mineral rich product.
October 2006	Awlake facial and body product Amanresorts understand the different type of skin product, and how to identify the skin and knowing that how to use this product.
October 2003	Forest Essential While I was worked in Amanresorts. This was my first product training during the job training as well. Knowing the ingredient of the oils and the benefit of the oils.

Vocational Qualifications

Did Automobile Diploma start in 1991 to 1994.

Hobbies and Interests

Listening Music

Reading Books

and always learn new things.

Yoga is My passion.

CV created at www.spastaff.com

