

Curriculum Vitae

Female

Number of years working in industry: 2 years 10 months

Candidate ID Number: 13457

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Assistant Manager, Head Therapist, Treatment Manager / Spa Trainer, College Tutor, Area Sales Representative

Personal Statement

I am a hardworking, committed therapist with a passion for delivering excellent treatments and a high level of customer service. My life goals at present are to gain as much experience as possible in the hair and beauty industry.

Seeking work anywhere in UK, US, Australia and New Zealand

Employment History:

December 2012 - September 2013 - Retail Professional at (most recent employer hidden for confidentiality)
Cardiff, UK - United Kingdom, (Product Company)

Duties included:

- Provision of an excellent customer service.
- Traffic stopping to ensure the counter is kept busy.
- Meeting demanding sales targets each week.
- Ensuring Stock was accurate & replenished.
- Maintaining POS throughout the counter.
- Counter administration including daily, weekly and monthly figures.
- Organising the rota for the counter, ensuring every team members needs are met.

Products worked with:

All the Benefit Cosmetics range.

November 2010 - November 2012 - Hair & Beauty Therapist at St David's Hotel, Cardiff, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

- Providing a first class professional hair and beauty service to all clientele, ensuring satisfaction in all aspects of the customer service whilst visiting the spa.
- Communicating effectively with all customers including consulting on individual requirements, any medical conditions and providing homecare advice.
- Straightening, curling and styling hair.
- Hair up services for bridal parties and guests.
- Providing excellent treatments for clients including nails, waxing, spray tanning, facials, massage and other therapy treatments.
- Ensuring large hen parties at the spa receive a first class experience.
- Undertaking reception duties including managing spa bookings, receiving client payments, cashing up, promoting and selling products and also handling customer complaints in a professional manner.

Products worked with:

Tigi

Jessica

Espa

Thalgo

Bare Minerals

St Tropez

GHD

Career Break - Training - industry-related

Education and Qualifications:

2012 Cardiff and The Vale College

NVQ level 3

Hairdressing (Level 3) & Barbering (Level 2)

Body Massage

Anatomy & Physiology

Indian Head Massage (Level 3)

2011 Belle Hair Extensions

Certificate

Pre Bonded and Micro Ring Hair Extensions

2011 Taylored For You

Certificate

Gel Nail Enhancements & Hollywood Toes

Hopi Ear Candling

Acrylic Nail Extensions

2010 Sienna X Spray Tan Academy

Certificate

Spray Tanning

2010 Cardiff and The Vale College

NVQ level 2

Hairdressing & Beauty Therapy

Waxing (Level 2)

2007 Cowbridge Comprehensive School

GCSE - June 2005

- Short Course ICT - A*
- French - A
- Maths - B
- English Lang - B
- History - B
- Geography - B
- R.E. - B
- Double Award Science - BB
- Short Course Welsh - C
- English Lit - C

A Level - June 2007

- ICT - A
- French - D
- Geography - D

Product Training:

**March
2012**

Bare Minerals

In St Davids Marine Spa

Retail training and Application of the make up

**February
2012**

St Tropez

St Davids Marine Spa

Retail training and Spray Tan Application

April 2011 Caflon Limited

Cardiff and The Vale College

Diploma in Ear Piercing

April 2011 Minx Nails

Cardiff and The Vale College

Workshop Certificate

**November
2010 Sienna X**

Sienna x training academy

About the different solutions available and other retail products.

How to apply a spray tan.

Vocational Qualifications

I have passed several M.I.D.D.A.I Dance exams from the age of 6 to 18 ranging in several different types of dance such as modern, tap, soft musical, ballet and acrobatics.

I am confident in using Computers.

Full UK driving license.

Hobbies and Interests

Running

Reading

CV created at www.spastaff.com

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