

Curriculum Vitae

Female

Number of years working in industry: 16 years 8 months

Candidate ID Number: 129823

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Spa Director, Spa Manager

Personal Statement

I am a thorough, driven and skilled Spa Manager who is versed in all aspects of 5 star spa operations and beauty therapy treatments. I have excellent communication skills both verbally and in writing, and my administration skills are of a very high standard. I pride myself on my high quality and standards in all aspects of my role, from performing treatments and home care recommendations through to the management of therapists and implementation of protocols and procedures.

Seeking work in international locations

Employment History:

September 2020 - Present - Spa Director at (most recent employer hidden for confidentiality) Virginia Water , UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

- Financial planning and budgeting
- Training and development
- Manage interdepartmental relationships
- Prioritise effectively daily expectations and duties

Products worked with:

Natura Bisse

Bamford

Noble Isle

Proverb

September 2016 - September 2020 - Spa Manager at Fairmont Hotels, Bermuda, Bermuda, (5 Star Hotel Spa)

Duties included:

Responsible for the establishment and execution of clear short term and long term goals as set by the Hotel General Manager. I manage the daily leadership of the spa operations ensuring all productivity and expense controls are followed as well as ensuring that all revenue opportunities are capitalized upon.

Products worked with:

Kerstin Florian

Organic Male 4

HydroPeptide

May 2011 - September 2016 - Treatment Manager / Spa Trainer at Fairmont Hotels and Resorts, Bermuda, Bermuda, (5 Star Hotel Spa)

Duties included:

Perform all spa services in a safe and professional manner. Train and supervise all beauty therapists and body technicians in latest trends, treatments and guest service protocols, whilst also providing uncompromising attention to guests and members.

Products worked with:

- Kerstin Florian
- HydroPeptide
- OPI
- CND Vinylux and Shellac

March 2009 - February 2011 - College Tutor at Assessment UK , Leicester, UK - United Kingdom, (College)

Duties included:

I am a qualified A1 assessor enabling me to train and assess all aspects of beauty therapy, customer service, business administration and team leading within the regulations of both the governing bodies and codes of practice. I give my learners the information and guidance that they need to be able to complete their work to the highest standard and the best of their ability.

Education and Qualifications:

- 2010 Leicester college**
 - A2
 - A2 trainer and assessor qualification
- 2006 Farnborough College of Technology**
 - Beauty Therapy NVQ level 2 and 3

Product Training:

October 2020	Natura Bisse On-site at Wentworth and at Harrods London
July 2008	Espa Espa head office Farnham
February 2007	Elemis Steiner training

Vocational Qualifications

- First Aid
- Emergency Responder

Hobbies and Interests

Reading

climbing

gym

nutrition

CV created at www.spastaff.com

