

Curriculum Vitae

Female

Number of years working in industry:

8 years 7 months



Candidate ID Number: 12792

Nationality: Dutch

Language Skills:

Fluent: English, Dutch, German, Spanish, French

Basic: Arabic

Permitted to work in: European Union

Position Sought: Spa Director, Spa Manager, Senior Therapist

Personal Statement

Leadership with exceptional theoretical and practical knowledge of Spa Operations.

Passionate, resourceful and highly motivated.

Seeking work International Locations

Employment History:

December 2018 - April 2019 - Senior Therapist at (most recent employer hidden for confidentiality) Kappl, Austria, (5 Star Hotel Spa)

Duties included:

Providing Top class Massages and Facials (this was a seasonal job, hotel operates only during skiseason)

Schedule bookings

Upsell treatments

Retail of La Prairie Skincare

Created and Blending of Fresh Bodyscrub for Sauna (daily)

With new guest strategy, bookings peaked.

Products worked with:

La Prairie

Career Break - Job hunting

February 2018 - April 2018 - Spa Consultant at Aliza Beauty Salon, Ajman, UAE - United Arab Emirates, (Day Spa)

Duties included:

Hammam added to existing Beauty Salon.

Design the space for all fixtures

Source the Steamgenerator and all FFE

Career Break - Traveling

August 2017 - January 2018 - Spa Consultant at Mrembo Spa, Zanzibar, Tanzania, (Day Spa)

Duties included:

Restyling of the packaging of the Spaline to creat a new concept.

Sourcing and shipping of the packaging to Zanzibar.

February 2017 - June 2017 - Spa Consultant at Diva Lounge Spa, Doha, Qatar, (Day Spa)

Duties included:

* Provide Spa Consultancy for roll-out of a new Spa Concept

* Make up the Inventorylist and source the items.

* Set up of the new to open DaySpa

* Write the Spa Menu

Products worked with:

Charme dOrient

October 2016 - January 2017 - Spa Consultant at Royal Thai Massage, Algarve, Portugal, (Day Spa)

Duties included:

* Recruitment of 9 Thai therapist

* General advice provided

* Create the retail collection, source and ship the items.

Career Break - my father passed away

April 2015 - November 2015 - Spa Manager at Paradise Salon & Spa, Dar es Salaam, Tanzania, (Day Spa)

Duties included:

I started as a Spa Consultant then was asked as Spa Manager for the Set up of a new to open flagship high-end Salon & Spa.

Floorplan and facility planning, purchase of the entire inventory, staff recruitment, selection of product houses.

Staff training, Spa menu, Marketing

Pre-Opening and management for run-in period.

Products worked with:

Laphyto, Makescents

Career Break - 1) I was on crutches and 1 leg in a cast for 5 weeks 24 Dec 2015-29 Jan 2016 **2)** My father passed away on 11 March 2016.

January 2015 - February 2015 - Spa Consultant at AMATA Hotelgroup, 3 locations, Thailand, (Hotel Spa)

Duties included:

Spa Consultancy & Spa Training provided to 3 properties (existing Spas).

* Spa audit

* Change of Set up

* Spa Training

* Introduced new treatment

Products worked with:

Herbal products.

This job was in Myanmar, but this country not on the list to choose from.

August 2014 - October 2014 - Spa Manager at NOON Beauty Centre, Doha, Qatar, (Day Spa)**Duties included:**

Overall Management with implementation of total admin/operational infrastructure.

Turned from Loss making to better balance sheet.

Training of all staff, for Sales skills, productknowledge, Retail

Set up of Retail section and sourced Retailproducts

Products worked with:

Thalgo

January 2013 - July 2014 - Spa Manager at Luthan Hotel & Spa, Riyadh, Saudi Arabia, (5 Star Hotel Spa)**Duties included:**

1. Overall Management of the Spa & Health Club (incl Memberships), reporting to the GM. 12 treatment rooms and large Wet area

2. Marketing & writing of Business Plans

3. Doing Personal Body Consultations

4. Successful launch of new product house at the Spa with exclusivity for KSA

5. Fabulous Retail Sales

6. Catering to very discerning clientele, members of the Saudi Royal Family

7. Duty Manager on rotation

Products worked with:

Germaine de Capuccini, Golden Pyramide

July 2011 - December 2012 - Spa Consultant at Free-Lance, Doha, Qatar, (Day Spa)**Duties included:**

1) Spa Consultancy for the set up of a new DaySpa in Qatar.

2) Assessment of Spa and Spa staff in Egypt and Qatar.

3) Improvement of operations in Egypt and Qatar.

4) Staff training and product knowledge training.

Products worked with:

Sothys, Panpuri

December 2010 - June 2011 - Spa Manager at Reef Oasis Spa Collection, Sharm El Sheikh, Egypt, (5 Star Hotel Spa)

Duties included:

*** I was laid off, due to political crisis "Arab Spring" in Egypt.

Overall responsibility of the 1500m2 Spa (15 treatment rooms, Thalasso pool, Sauna & Steam room, Hairsalon, Manicure & Pedicure stations).

* Management of the Spa, 15 staff in place.

*Staff recruitment & training, guest satisfaction, PR activities.

*Identifying and Driving revenues.

*To develop and maintain effective channels of communication throughout the Spa and between the resort.

* Duty Manager, on rotation.

Products worked with:

Sothys, Nefertari

June 2009 - December 2010 - Spa Consultant at Work for myself, Panjim, Goa, India, (Day Spa)

Duties included:

* Consultancy for set up of Spa section (incl floor plan, treatment rooms etc)

*Drafting all Inventory & Facility planning, Competitor analysis,

*Write Spa menu, advice and select Treatment therapies, Sourcing of Thai Spa products & Spa equipment,

*Recruitment, testing and grooming of Thai therapists, Staff training in Goa, India.

Products worked with:

Thai Herbal Products

July 2008 - June 2009 - Spa Product Manager at Gammaco (Thailand) Co. Ltd., Bangkok, Thailand, (Product Company)

Duties included:

* Major overhaul to be equipped for Export(1st time)

* I achieved that PUVIMAN brand is exported to the Cayman Islands, and had prospects in the USA, France and Poland.

* Sourcing, testing and selection of Spa products that comprises PUVIMAN Spa line

* Head of the department, Staff recruitment, Staff briefing & training

* Participate at Local & International Trade Fairs, to market our brand.

* Member of a Trade Mission (Spa) to the UAE

* Budget & Forecast

* Write-up for folder and labels

Products worked with:

own brand Puviman

January 2008 - June 2008 - Project Manager at Oriental Breeze, Den Haag, Netherlands, (Product Company)

Duties included:

- * Sourcing, testing and selecting Spa products line
- * Write-ups in Dutch language
- * Conduct product training in Holland
- * Negotiate with manufacturers and arrange shipments

Products worked with:

Several brands for personal care

Education and Qualifications:

2014 Institute of Applied Holistic Health Sciences, Ubon Ratchatani, THAILAND

Certificate

REIKI MASTER

2010 Chiva Som Academy, Bangkok, Thailand

Certificate

Aroma Baby Massage

2010 Chiva Som Academy, Bangkok, Thailand

Certificate

Reiki 1

2010 Chiva Som Academy, Bangkok, Thailand

Certificate

Spa Cuisiune

2009 Thai Heritage Spa School, Bangkok, Thailand

Certificate

Swedish Massage, Thai Aroma massage, Neck, Back & Shoulder Massage

2009 Thai Heritage Spa School, Bangkok, Thailand

Certificate

Balinese Massage

2009 Chiva Som Academy, Bangkok, Thailand

Certificate

Spa Management

2009 Chiva Som Academy

Spa Management

Body Therapies

1995 University of Amsterdam

B.A., in Spanish Literature & Linguistics

Product Training:

December

2013

Golden Pyramide

in Riyadh, Saudi Arabia by the Visiting Trainer of Golden Pyramide

Golden Pyramide Facials and Body Treatments

January 2011

Sothys

in Egypt by Sothys Distributor

Product training for facials.

The product protocol.

Vocational Qualifications

First Aid

Computer Skills - Advanced

Hobbies and Interests

Travelling

Meditation

CV created at www.spastaff.com

SPA STAFF.COM

