

Curriculum Vitae

Male

D.O.B. 07 April 1981

Number of years working in industry:

16 years 5 months



Candidate ID Number: 12755

Nationality: German

Language Skills:

Fluent: English, German

Permitted to work in: European Union, UK - United Kingdom

Position Sought: Spa Consultant, Spa Manager, Assistant Manager, Treatment Manager / Spa Trainer

Personal Statement

Seeking work in International Locations and Cruise Ships

Employment History:

August 2017 - Present - Complementary Practitioner at (most recent employer hidden for confidentiality)
Maldives, Maldives, (5 Star Hotel Spa)

Duties included:

offering Elena Spa treatments and my own signature treatments as visiting practitioner

December 2016 - July 2017 - Spa Manager at Hubertus Alpin Lodge & Spa, Balderschwang, Germany, (Hotel Spa)

Duties included:

4* superior ; 67 guest rooms ; Private Selection Hotels ; 12 Treatment rooms ; 18 therapists including freelancers
Process optimization, assessments, training of staff according to the SOPs, covering spa reception including
bookings and retail, providing treatments for guests, rewriting SOPs, responsible for overall cleanliness,
responsible for stock taking, repairs, coordination with other departments like marketing & reservations for
special offers and Yoga retreats & visiting practitioners ; responsibility for an estimated yearly budget of
around 880.000€ ; average capture rate 44,55% ; revenue 3.9% above budget & 5.55% above previous year ;
improved guest feedback in all categories compared to the year before (via IRC - Private Selection Hotels
feedback institute) - successful introduction of Team Dr. Joseph as second skin care brand ; successful
introduction of fascial group training with great sales of foam rollers, etc (average sale after a class of 55€
compared to 0€ through Qi Gong / Yoga ; introduction of branded Yoga equipment

Products worked with:

Babor, Team Dr. Joseph

October 2016 - December 2016 - Spa Manager at Rocco Forte Hotel de Rome, Berlin, Germany, (5 Star Hotel Spa)

Duties included:

manage a team of 10 staff, stock taking, stock taking, product orders, communication with reservation and marketing

Products worked with:

Organic Pharmacy, Spa Ritual

Career Break - Traveling

March 2016 - May 2016 - Fitness Professional at Schweizer - Therapie & Training, Abtenau, Austria, (Hospital / Medical Clinic)

Duties included:

massages, personal training, physiotherapy

July 2015 - February 2016 - Visiting Practitioner at Six Senses, Maldives, Thailand, Vietnam, Vietnam, (5 Star Hotel Spa)

Duties included:

offering massages and personal training; QMS assessments

June 2015 - June 2015 - Massage Therapist at Schweizer - Therapie & Training, Abtenau, Austria, (Hospital / Medical Clinic)

Duties included:

massages

April 2015 - May 2015 - Visiting Practitioner at Six Senses Spas, Yao Noi, Thailand, (5 Star Hotel Spa)

Duties included:

offering massages and personal training; QMS assessments

March 2015 - April 2015 - Spa Consultant at Hubertus Alpin Lodge & Spa, Balderschwang, Germany, (Hotel Spa)

Duties included:

Process optimization; training of new employees including receptionist and spa attendant; covering the reception including bookings and retail; product orders; creating of spa packages

Products worked with:

Babor

October 2014 - February 2015 - Visiting Practitioner at Six Senses Spas, Soneva Kiri, Six Senses Yao Noi, Thailand, (5 Star Hotel Spa)

Duties included:

massages; personal training; QMS assessments

August 2014 - November 2014 - Spa Manager at Hubertus Alpin Lodge & Spa, Balderschwang, Germany, (Hotel Spa)

Duties included:

Process optimization; assessments; support for the development of the new spa concept; covering the spa reception including bookings and retail; product orders

Products worked with:

Babor

September 2013 - June 2014 - Manager for Massage & Physiotherapy at Multiworks Kuwait, Kuwait, Kuwait, (Home/Mobile)

Duties included:

mobile massage therapy & physiotherapy & personal training.

overseeing a team of 2 therapists

August 2013 - September 2013 - Spa Consultant at Zening Resort , Cyprus, Cyprus, (Hotel Spa)

Duties included:

creating the concept for the new Spa menu; development of new treatments; treatment trainings; offering yoga and massages for guests;

Career Break - Traveling

March 2012 - December 2012 - Spa Manager at Hotel Loewen Montafon, Schruns, Austria, (Hotel Spa)

Duties included:

- Massages
- Peeling
- Bath
- Wraps
- Scheduling of Appointments
- Stock taking
- budgeting
- planning the duty rota
- responsible for 3 beauticians, 2 massage therapists, 1 fitness trainer, 1 receptionist

Products worked with:

Ligne St. Barth, Salin de Biesel

December 2011 - February 2012 - Assistant Manager at Hotel Adula, Flims-Waldhaus, Switzerland, (Hotel Spa)

Duties included:

Ass. Spa-Manager

Massage Therapist

Wellness Trainer (giving Thai-Yoga classes) , Sauna-Infusions

Spa-Receptionist

It is a 4*superior Private Selection - Wellness Plus Hotel

February 2010 - February 2011 - Massage Therapist at Grand Resort Bad Ragaz, Bad Ragaz / 100km to Zurich, Switzerland, (5 Star Hotel Spa)

Duties included:

Massages

responsible for inventory & orders

trainings for new therapists

revision of treatment SOPs

Products worked with:

Soglio

April 2009 - December 2009 - Massage Therapist at Hotel & Spa Fahrhaus Sylt, Munkmarsch / Sylt, Germany, (5 Star Hotel Spa)

Duties included:

diff. Massages

Peeling

Wraps

Beauty Baths

assisting the reception with bookings and cashing-up with TopVital-Software

Products worked with:

Ligne St. Barth

November 2008 - April 2009 - Assistant Manager at Grand Hotel Zermatterhof, Zermatt, Switzerland, (5 Star Hotel Spa)

Duties included:

Massages

Peelings

Wraps

assisting the reception with bookings and cashing-up with BellaVita-Software

Products worked with:

- Ligne St. Barth

- Cellcosmet

October 2007 - November 2008 - Spa-Therapist / Physiotherapist at Kempinski Grand Hotel Heiligendamm, Heiligendamm, Germany, (5 Star Hotel Spa)

Duties included:

Massages

Peelings

Wraps

Beauty Baths

Products worked with:

Ligne St. Barth

Thalgo

Education and Qualifications:

2011 Ananda Spa Institute , Hyderabad , India

ASI Diploma in Spa Administration

Spa Administration

2007 Dr. Vodder Akademie Walchsee (AT)

Certificate in Sports Physiotherapy (160 hours)

Sport Physiotherapy

2006 staatl. anerk. Lehranstalt fur Physiotherapie in Berlin

german state exam in physiotherapy

2001 Goethe Gymnasium Berlin

University Entry Diploma (Latin, Music, Mathematics, Politics)

Product Training:

May 2012 Ligne St. Barth

Loewen Hotel Schruns, Austria

Philosophy and Body treatments

March 2012 Salin de Biosel

Loewen Hotel Schruns

Philosophy, Products and Body Treatments

April 2009 Ligne St. Barth

Hotel & Spa Fahrhaus, Sylt

explanation of products and signature treatments

November 2008 Ligne St. Barth

Grand Hotel Zermatterhof

explanation of products and signature treatments

November 2008 Cellcosmet

Grand Hotel Zermatterhof

explanation of products and signature treatments

January 2008 Thalgo

Kempinski Grand Hotel Heiligendamm

explanation of products and signature treatments

November 2007 Ligne St. Barth

Kempinski Grand Hotel Heiligendamm

explanation of products and signature treatments

Vocational Qualifications

Spa related:

reflexology, thai massage, thai footmassage, hamam, sports massage, herbal ball massage, hot stone, indian head massage, relaxmassages, classical massage

non spa related:

advanced open water diver, basic sailing skills, basic skills in longboarding

Hobbies and Interests

movies, music, diving, surfing, travelling

CV created at www.spastaff.com

