

Curriculum Vitae

Female

D.O.B. 16 March 1989

Number of years working in industry: 19 years 5 months

Candidate ID Number: 12753

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Spa Co-ordinator, Head Therapist, Treatment Manager / Spa Trainer, Area Sales Representative

Personal Statement

I am very much a people person and have built up good relationships with clients and colleagues everywhere I have been, I love that aspect of my job. I am also keen to learn and enjoy facing new challenges as well as exploring different working environments. I would now like to look at progressing my career. I have been fortunate in my career so far to work in varying and busy environments and this has enabled me to experience a wealth of different people and gain knowledge of the industry.

Seeking work in West Midlands, UK

Employment History:

August 2010 - Present - Senior Therapist at (most recent employer hidden for confidentiality) Aldridge West Midlands, UK - United Kingdom, (Hotel Spa)

Duties included:

I am currently responsible for carrying out a high standard of Elemis and Jessica treatments, retailing the products and working in the hydro therapy suite and sauna suite.

I have undergone office training and am now able to use the Premier and Welcome Spa system. This has enabled me to work alongside my managers to make bookings and payments for spa day guests and liaise with the hotel and restaurant arranging spa stays. As we are a very busy business having this work experience has improved my customer service and organisational skills. It has given me experience in having to schedule not only the client's days but also the other therapists.

I have also been given the chance to train some of the other girls in various Elemis treatments as well as Hopi ear candles. This has given me the opportunity to discover how much I enjoy teaching and training others. Working here has given me the chance to progress skills away from solely doing treatments and my managers have asked me to be the team leader on a promotion for the Spa in Walsall and have also asked me to work two days a week in the management office.

Products worked with:

In my current role I deliver a high standard of Elemis and Jessica treatments. Including Mother to be Massage and Hot Stone Massage. I have now been carrying out Elemis treatments for 3 years.

May 2010 - August 2010 - Senior Therapist at Fab, Devon, UK - United Kingdom, (High Street Salon)

Duties included:

After completing my temporary contract that I did on my return to the UK after working abroad I decided to live in Devon and went to work in a Decleor Aroma Gold salon. Due to family circumstances I had to leave and return home. However during my time here I was very busy and had already built up a regular client base. I underwent additional training and am now able to give Ionithermie treatments which I really enjoyed learning as well as having reps come in from Tisserand, Menukah Honey and Jane Iredale to speak to us about their brands which were also sold at the salon. I also covered the managers day off which meant one day a week I worked front of house and concentrated on customer service, bookings and sales as well as speaking to distributors.

Products worked with:

I used Decleor Products when working at Fab. I was also carrying out Ionathermie treatments while working there.

Career Break - Traveling

April 2009 - October 2009 - Beauty Therapist at Mark Warner, Corsica, France, (Hotel Spa)

Duties included:

I returned from Corsica in October having done a season as a beauty therapist for Mark Warner where I worked along side one other therapist. Between us we made a huge increase on customer feed back in comparison to previous years. I thoroughly enjoyed the whole experience on a professional and personal level. After working in Corsica I went out to Meribel in the French Alps until February, while I was there I was doing casual massage work.

Products worked with:

I used Elemis when working in Corsica. I also used OPI products.

June 2005 - August 2008 - Massage Therapist at Active Foundation, Nationwide, UK - United Kingdom, (Product Company)

Duties included:

I performed massage back stage at Download festival, V festival, O2 Wireless festival and Hyde Park Calling as part of the Active Foundation. From my experience with the Active Foundation I received individual work and was asked to Oxford and to Derby to perform massage on a high profile client who requested my presence on both occasions.

March 2007 - March 2008 - Spa Consultant at Decleor, Birmingham, UK - United Kingdom, (High Street Store)

Duties included:

I was a sales consultant in House of Fraser so rather than being treatment focused my job was sales driven giving me a chance to develop my skills for meeting targets and also gave me the opportunity to do weekly and monthly sales figures. As well as doing this I did stock takes and promotions which I really enjoyed and found that the changes kept me on my toes.

Products worked with:

Decleor products.

September 2007 - March 2008 - Beauty Therapist at Ragdale Hall, Melton Mowbray, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

Working at Ragdale Hall I carried out a range of treatments and gained a lot of experience very quickly due to how busy it was. I bonded well with my colleagues there and always got on very well with my clients. I received numerous good comments from clients and had excellent feed back from my supervisors who carried out assessments and spot checks on me.

Products worked with:

Whilst working at Ragdale I was in house trained in Clarins, Elemis and Decleor. I had full training in Leighton Deny products.

Education and Qualifications:**2007 University College Birmingham**

BTEC National Diploma

Beauty Therapy Sciences

2005 Abbotts Bromley School for Girls

GCSE

- Maths: C
- English language: B

- English literature: B
- Sciences: CC
- German: C
- Art: A
- RE: C

Product Training:

August 2011	Jessica Fairlawns Hotel and Spa I was recently Jessica trained although I was in house trained last year. I can now also carry out the Geleration Jessica treatment.
April 2009	Elemis Centre Parcs I was away in Nottingham doing my Elemis training for 5 weeks before working abroad. This training went through all Elemis products and treatments.
October 2007	leighton Deny Ragdale Hall I was trained in leighton Deny at Ragdale Hall and carried out all their hand and feet treatments whilst working there. I was trained in a variety of painting style such as leaving a half moon on the nail paint free and was also retail trained in the products.
March 2007	Decleor Decleor Training Center London I was trained in Decleor products when working as a Beauty Consultant for them in House of Fraser Birmingham. I did product training, treatment training and advanced sales DISC training with decleor and recieved rewards on two of these courses for hard work and motivation during training and when back in store.

Hobbies and Interests

I am a confident and outgoing person. I enjoy socialising with friends and family, horse riding, going to the gym and swimming.

CV created at www.spastaff.com

