

Curriculum Vitae

Female

D.O.B. 14 March 1979

Number of years working in industry: 29 years 1 month

Candidate ID Number: 12445

Nationality: British

Language Skills:

Fluent: English

Permitted to work in: UK - United Kingdom

Position Sought: Spa Consultant, Spa Manager, Salon Manager, Assistant Manager, Head Therapist, Treatment Manager / Spa Trainer, Senior Therapist, Beauty Therapist, Massage Therapist, Area Sales Representative, Retail Professional

Personal Statement

A highly motivated and hard working Manager / Therapist / In-Store Trainer, with 16 years experience in the Beauty Industry. Possessing the ability to manage, develop and motivate others whilst maintaining a high standard of performance and quality, especially during long hours, also an integral team member with proven leadership abilities who is always willing to take on new challenges to enhance professional development.

Seeking work in North East England, UK

Employment History:

August 2007 - Present - Retail Professional at (most recent employer hidden for confidentiality) North East England, UK - United Kingdom, (High Street Store)

Duties included:

Account Manager / In-Store Trainer - Responsibility for Business Account Management, Sales & Customer Service, Stock Management & Visual Merchandising, Cost Control, Administration, Man Management, Training & Communication along with the organisation of various daily activities for the promotion of Brand Sales / Spa Treatments including: Talking-Windows, On-Counter Demonstrations, Workshops and Master-Classes.

Products worked with:

Decleor, dermalogica, thalgo, st tropez, bio sculpture, aromatherapy associates, jessica nails, phd wax.

August 2006 - April 2007 - Massage Therapist at Harding Brothers, Caribbean, (Cruise Ship)

Duties included:

Massage/Beauty Therapist - Administration of various treatments including hot stone and poultice therapy massage, weekly public speaking seminars to promote treatments and retail sales.

Products worked with:

Thalgo, aromatherapy associates

March 1999 - August 2006 - Salon Manager at The Beauty Clinic, North East England, UK - United Kingdom, (High Street Salon)

Duties included:

Responsible for team leading and staff motivation including development of students. Other duties included: all aspects of beauty therapy, retail sales and stock taking of Dermalogica products, public relations and customer care.

Products worked with:

Dermalogica, bio sculpture, jessica nails

September 1996 - September 1999 - Beauty Therapist at Reshape, North East England, UK - United Kingdom, (Health Club)

Duties included:

Beauty Therapist - Assisted with toning tables, beauty therapy, body wraps and advising clients on nutrition and diet.

Education and Qualifications:

1999 Darlington College of Technology

NVQ LEVEL 3

Beauty Therapy

1998 Darlington College of Technology

NVQ LEVEL 2

Beauty Therapy

1997 Risedale school

9 GCSEs

Product Training:

September Decleor 2011

London

Product knowledge and treatment training. Decleor Account Manager Development Course - 3 Modules including;

Business Development / Developing People / Customer service & Event Management

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