

Curriculum Vitae

Male

D.O.B. 10 August 1984

Number of years working in industry:

18 years 2 months



Candidate ID Number: 11948

Nationality: British, Egyptian

Language Skills:

Fluent: English, Arabic

Basic: Italian, Russian

Permitted to work in: Egypt, UK - United Kingdom

Position Sought: Spa Manager, Assistant Manager, Treatment Manager / Spa Trainer, Massage Therapist, Area Sales Representative, Retail Professional, Membership Sales Professional

Personal Statement

I always pray and ask my god all my dreams to become true and my dream to become a Business man.

Seeking work in USA, Egypt, UAE, Qatar, Kuwait and Cruise Ships.

Employment History:

September 2010 - Present - Supervisor Costa at (most recent employer hidden for confidentiality) Southampton, UK - United Kingdom, (Product Company)

Duties included:

Self motivated, reliable and hard working individual, good team player, excellent at encouraging and motivating others. Excellent customer service skills, an outgoing and confident communicator who easily establishes relationships with others. Enthusiasm to accept challenges and responsibility, with willingness to learn new skills. Successful experience in Sales, Customer Service and Hospitality.

Products worked with:

OSPA

February 2010 - July 2010 - Massage Therapist at Ocean Village , Around the world, (Cruise Ship)

Duties included:

Dear Sir/Madam

I have excellent customer service skills and extensive experience in massage, I have continually exceeded my sales targets, in my present employment on OCEAN VILLAGE cruise ship and previous employment.

I tailor my therapy to meet my customer requirements and offer them advice on additional products.

I recently achieved an award for most outstanding employee by AA standard mystery shopper audit.

I am used to dealing with customers face to face, and put them at ease with any questions they may ask.

Products worked with:

OSPA

Career Break - Job hunting

November 2007 - January 2010 - Customer Service Assistant at The Grand Harbour Dever, England/Southampton, UK - United Kingdom, (Product Company)

Duties included:

Self motivated, reliable and hard working individual, good team player, excellent at encouraging and motivating others. Excellent customer service skills, an outgoing and confident communicator who easily establishes relationships with others. Enthusiasm to accept challenges and responsibility, with willingness to learn new skills. Successful experience in Sales, Customer Service and Hospitality.

Career Break - Training - industry-related

May 2004 - October 2007 - Massage Therapist at Massage Master, Sharm El Shiekh, Egypt, (5 Star Hotel Spa)

Duties included:

Self motivated, reliable and hard working individual, good team player, excellent at encouraging and motivating others. Excellent customer service skills, an outgoing and confident communicator who easily establishes relationships with others. Enthusiasm to accept challenges and responsibility, with willingness to learn new skills. Successful experience in Sales, Customer Service and Hospitality.

Products worked with:

Egyptian products

Education and Qualifications:

2004 The Technical Commercial Institute of Computer, Suez,
Diploma

Computer Science, Computer Programming, Economics English, Business Studies, Maths, Management Studies.

2004 The Technical Commercial Institute of Computer, Suez,
Passed

Product Training:

February 2010 Ospa

London (Canary Wharf)

the training was about the benifiet of the oil and mud

how to use it

when to use it

the mud - same training

Vocational Qualifications

Elgzeera Academy Cairo Unviersty (Management Information System) Graduated

VTCT Swedish Massage

VTCT Health And Safety In Spa

Southern School Denmead UK

Diplomas in Swedish Massage, Hot Stone massage
and Indian head massage

Hobbies and Interests

I enjoy socialising and meeting new people. I like to participate in team sports, watching football and visiting the gym at least twice a week. I also enjoy studying languages in my own time and listening to a variety of music.

CV created at www.spastaff.com

