

# Curriculum Vitae

Female

**Number of years working in industry: 13 years 9 months**

**Candidate ID Number:** 11733

**Nationality:** British

**Language Skills:**

Fluent: English

Basic: Spanish

**Permitted to work in:** UK - United Kingdom

**Position Sought:** Head Therapist, Senior Therapist, Skin Clinic Therapist, Massage Therapist, Holistic Therapist

## Personal Statement

I am a sales motivated and professional individual that possesses unbeatable selling and customer service skills and can work favourably in a fast paced environment. I have two years extensive experience in the beauty and spa industry and therefore looking to move up within the trade.

Seeking work in the UK and International Locations.

## Employment History:

**May 2012 - Present - Beauty Therapist** at (most recent employer hidden for confidentiality) London, UK - United Kingdom, ( Hotel Spa)

### Duties included:

- Welcoming guests into the spa and carrying out spa tours. Showcasing the products and facilities the spa has to offer.
- To make use of quiet periods by swapping treatment techniques, cleaning or helping out at reception if it is busy.
- Ensure clients are well attended to throughout their spa journey.
- Providing NVQ level 2 and 3 treatments.
- Training new members of staff in products and services.

### Products worked with:

- Aromatherapy Associates
- Piori
- Germaine De Capuccini
- Russie Blanche
- Ytsara
- Le Sultane De Saba

**November 2010 - November 2010 - Beauty Therapist** at Spa at Chancery Court, London, UK - United Kingdom, (High Street Salon)

### Duties included:

- Luxury five star services provided for all guests. Maintaining the highest standards of professionalism; keeping client confidentiality and conducting myself in the correct manner.
- Reception duties; telephone and email enquiries regarding promotions and bookings, filing record cards, stock control, liaising with clients, and maintenance of the salon.

- Advising clients on the best treatment and skincare regimes (consultative selling). Promoting the products and services of the company.

**Products worked with:**

- Espa
- Piori
- Vitage
- OPI
- Essie
- Priadora

**Career Break** - Traveling

**Education and Qualifications:**

**2010 London College of Beauty Therapy**

- NVQ level 3
- Beauty Therapy
- Nail Extensions
- Threading

**2009 London College of Beauty Therapy**

- NVQ level 2 - Qualified - Beauty Therapy

**Product Training:**

**September 2012 Aromatherapy Associates**

- aromatherapy associates head office
- Face and body treatments
- Products and retail

**February 2011 Vitage**

- In house training from a Vitage representative
  - Thorough product and treatment knowledge.
  - Training on the Vitage lifting facial.
  - Information on Vitage as a company.

**January 2011 Espa**

- Espe House, Farnham, Surrey
  - Thorough product and treatment knowledge.
  - Training on the Espa facial, back face and scalp, lifesaving back, body wrap and regenerating eye treatments.
  - Customer journey.
  - Retailing.
  - Information on Espa as a company.

**December 2010 Piori**

In house training from a Piori representative

- Thorough product and treatment knowledge.
- Training on the Coffeeberry express facial
- Information on Piori as a company

## **Hobbies and Interests**

I have a very strong passion for dermatology. I thoroughly enjoy doing skin analyses and explaining to clients what they should be doing for homecare and aftercare.

CV created at [www.spastaff.com](http://www.spastaff.com)

