

Curriculum Vitae

Female

Number of years working in industry: 13 years 9 months

Candidate ID Number: 11733

Nationality: British

Language Skills:

Fluent: English

Basic: Spanish

Permitted to work in: UK - United Kingdom

Position Sought: Head Therapist, Senior Therapist, Skin Clinic Therapist, Massage Therapist, Holistic Therapist

Personal Statement

I am a sales motivated and professional individual that possesses unbeatable selling and customer service skills and can work favourably in a fast paced environment. I have two years extensive experience in the beauty and spa industry and therefore looking to move up within the trade.

Seeking work in the UK and International Locations.

Employment History:

May 2012 - Present - Beauty Therapist at (most recent employer hidden for confidentiality) London, UK - United Kingdom, (Hotel Spa)

Duties included:

- Welcoming guests into the spa and carrying out spa tours. Showcasing the products and facilities the spa has to offer.
- To make use of quiet periods by swapping treatment techniques, cleaning or helping out at reception if it is busy.
- Ensure clients are well attended to throughout their spa journey.
- Providing NVQ level 2 and 3 treatments.
- Training new members of staff in products and services.

Products worked with:

- Aromatherapy Associates
- Priori
- Germaine De Capuccini
- Russie Blanche
- Ytsara
- Le Sultane De Saba

November 2010 - November 2010 - Beauty Therapist at Spa at Chancery Court, London, UK - United Kingdom, (High Street Salon)

Duties included:

- Luxury five star services provided for all guests. Maintaining the highest standards of professionalism; keeping client confidentiality and conducting myself in the correct manner.
- Reception duties; telephone and email enquiries regarding promotions and bookings, filing record cards, stock control, liaising with clients, and maintenance of the salon.

- Advising clients on the best treatment and skincare regimes (consultative selling). Promoting the products and services of the company.

Products worked with:

- Espa
- Priori
- Vitage
- OPI
- Essie
- Priadora

Career Break - Traveling

Education and Qualifications:

2010 London College of Beauty Therapy

NVQ level 3

Beauty Therapy

Nail Extensions

Threading

2009 London College of Beauty Therapy

- NVQ level 2 - Qualified - Beauty Therapy

Product Training:

September 2012 Aromatherapy Associates

aromatherapy associates head office

- Face and body treatments
- Products and retail

February 2011 Vitage

In house training from a Vitage representative

- Thorough product and treatment knowledge.
- Training on the Vitage lifting facial.
- Information on Vitage as a company.

January 2011 Espa

Espa House, Farnham, Surrey

- Thorough product and treatment knowledge.
- Training on the Espa facial, back face and scalp, lifesaving back, body wrap and regenerating eye treatments.
- Customer journey.
- Retailing.
- Information on Espa as a company.

December 2010 Priori

In house training from a Priori representative

- Thorough product and treatment knowledge.
- Training on the Coffeeberry express facial
- Information on Priori as a company

Hobbies and Interests

I have a very strong passion for dermatology. I thoroughly enjoy doing skin analyses and explaining to clients what they should be doing for homecare and aftercare.

CV created at www.spastaff.com

SPA STAFF. COM
