

Curriculum Vitae

Female

Number of years working in industry: 22 years 2 months

Candidate ID Number: 11660

Nationality: Spanish

Language Skills:

Fluent: English, Spanish

Good: Italian

Basic: German

Permitted to work in: European Union, UK - United Kingdom

Position Sought: Spa Director, Spa Manager, Salon Manager, Spa Co-ordinator, Assistant Manager

Personal Statement

- My values are commitment, trust, respect, teamwork, enthusiasm and care.

Seeking work in London, UK, Spain and International locations

Employment History:

January 2010 - Present - Beauty Therapist at (most recent employer hidden for confidentiality) LONDON, UK - United Kingdom, (5 Star Hotel Spa)

Duties included:

RESPONSABLE FOR BEAUTY , BODY AND MASSAGE TREATMENTS, MANICURE, PEDICURE. ENSURING I AM DELIVERING AN OUTSTANDING GUEST EXPERIENCE.

Products worked with:

THALGO AND OPI PRODUCTS

June 2010 - November 2010 - Complementary Practitioner at THE CHIROPRACTIC CLINIC, LONDON, UK - United Kingdom, (Hospital / Medical Clinic)

Duties included:

Responsible for the reception/administration duties and supervising and correcting patients exercises.

December 2003 - May 2009 - Spa Manager at hotel spa el rompido 5 *, andalucia, Spain, (5 Star Hotel Spa)

Duties included:

Responsible of all aspects of the budget and management of the direct and operating expenses accordingly and in conjunction with the hotel management and providing information to appropriate related Client Department.

Effective planning and delivery of sales, marketing and promotional activity to maximize all revenue opportunities in line with business objectives.

Compile a monthly report, providing the General Manager and Corporate Spa Director with the status of all activities, projects and financial data.

Maximizing leisure membership through effective promotional campaigns (New ads, direct mail, outreach, leafleting, referral) Focusing and motivating the team to work towards daily minimum targets in line with monthly targets 50,000/70,000 Euros per Spa. Not even including Retail and membership profit.

Creating Spa menu, designing signature treatments. handling, staffing, accounting, buying and contacting with Spa suppliers of Thalgo, Kanebo, Nature Bisse, Germaine de Capuchini firms.

Organizing, daily shifts plans and developing new ideas to promote business, Monitoring and maintaining training and assessing the entire team 25 staffs to ensure that standards are met. Overseeing, supporting and upgrading the daily operations.

Ensuring the Spa team is delivering an outstanding guest experience.

Products worked with:

THALGO/ KANEBO/ GERMEN DE CAPUCHINI/ ELEMIS./ DERMATOLOGICA.....

OPI/ ESSI/ ZOYA/ JESSICA.....

SHWARKOPT/ LOREAL.....

Career Break - Training - industry-related

Education and Qualifications:

2011

all

2007 SOTHYS Certificate in cosmetology, from Sothys Laboratories, Seville

Certificate of chiromassage AND Beauty therapist, from Escuela de Oficios Profesionales in Madrid.

1991 TOURISM COLEGE

DEGREE IN TOURISM, MANAGEMENT, University College of Huelva, Spain.

Applied law, accountancy, marketing, management, Art, PR.

Product Training:

February 2004 Thalgo, kanebo, natura Bisse, Germen de Capuchini

Mainly in the spa and also in different beauty colleges.

THALGO MARINE BODY SCRUBS AND WRAPS, GERMEN DE CAPUCHINNI CHOCOLATE AND ANTICELULITE BODY TREATMENTS, NATURA BISSE DIAMANT FACIAL, KANEBO FACIAL, BODY AND MAKE UP.....

OWN PROTOCOL TREATMENTS.

Vocational Qualifications

DEGREE IN TOURISM, MANAGEMENT, University College of Huelva, Spain.

Hobbies and Interests

I LOVE EXERCISES LIKE DANCING, WALKING AND SWIMMING AND I LOVE TRAVELLING, COOKING AND HAVING GOOD FRIENDS..

SPA STAFF. COM

