

Curriculum Vitae

Male

D.O.B. 10 April 1984

Number of years working in industry:

3 years 2 months



Candidate ID Number: 11223

Nationality: Indian

Language Skills:

Fluent: English, Hindi, Marathi

Basic: Tamil, French

Permitted to work in: India

Position Sought: Spa Consultant, Spa Manager, Spa Co-ordinator, Assistant Manager, Yoga / Pilates Teacher

Personal Statement

Increasing Spa Revenue through Marketing, Counselling & Effective Spa Operations, and care for Total Rejuvenation of Spa Guests!

A motto to learn new skills and sharpen my communication abilities regularly to provide 'Total Rejuvenation' to Health seekers, Patients and Spa guests!

Open to National and international opportunities and working on a cruise ship.

Employment History:

March 2010 - December 2010 - Spa Manager at (most recent employer hidden for confidentiality) Mumbai, India, (5 Star Hotel Spa)

Duties included:

Maintain and preserve the Spa's vision and mission

Improve Spa Revenue and maintain constant guest satisfaction ratio

Ensure safety and security for Spa guests and employees

Set and implement staffing levels and standards for all technical service providers and support positions

Ensure proper maintenance of the facility and equipment

Punctuality & healthy, well maintained appearance and proper grooming for staff

Serve on executive/management committee

Create and implement staff schedules

Set and implement standards for customer service

Mediate disputes and complaints - customers

Implement marketing and promotion efforts

Ability to develop a budget with proper Implementation

Capable of interpreting financial reports, P& L, etc.

Ability to set and maintain pay schedules

Oversee inventory management including back bar

Oversee inventory management – retail.

Products worked with:

Ayurvedic Products

September 2008 - December 2009 - Spa Manager at Spa Consultants, Goa, India, (5 Star Hotel Spa)

Duties included:

Improve Spa Revenue and maintain constant guest satisfaction ratio

Ensure safety and security for Spa guests and employees

Set and implement staffing levels and standards for all technical service providers and support positions

Ensure proper maintenance of the facility and equipment

Punctuality & healthy, well maintained appearance and proper grooming for staff

Products worked with:

Dermatologica & Organic Thailand products

June 2007 - August 2008 - Wellness Consultant at Nisarg Wellness Center, Vadodara, Gujarat, India, (Hospital / Medical Clinic)

Duties included:

Wellness Counselling

Patient Diagnosis

Treatment Protocols

management of the center

Presenting Papers and Seminars at Companies

Products worked with:

Organic Health Products

Education and Qualifications:

2009 Spa Wellness Academy & Lanna Thai Spa Academy, Thailand

International Certification

Spa Operations & Spa Development

2007 JSSINYS

1. BNYS (Bachelor of Naturopathy & Yogic Sciences)
2. Yoga teacher training course
3. Reiki Level 1
4. Art of Living level 1
5. Spa Operations & Spa Development Certification

Vocational Qualifications

Reiki Degree 1

Art of Living level 1

CV created at www.spastaff.com

