

Curriculum Vitae

Male

D.O.B. 10 May 1985

Number of years working in industry:

17 years 8 months



Candidate ID Number: 11140

Nationality: Indian

Language Skills:

Fluent: English, hindi

Permitted to work in: India

Position Sought: Spa Director, Spa Manager

Personal Statement

Dear Sir/Madam,

Greetings!!

I am Sandeep Singh looking for Spa Manager position. Please find attached my resume for your consideration for a Spa Manager position. I am an experienced spa professional looking for my next challenge. I have over 17 years experience working in exclusive international hotels and resorts in India and abroad, and a proven track record in creating and leading highly motivated and professional teams. I am very confident that under the supervision of the Spa Director we can achieve our targets, increase the revenue through various methods such as spa packages and exciting promotions as well as learn new things. I believe I am an excellent candidate for a Spa Manager position in any organisation.

Thank you very much. Looking forward for your positive reply.

Wellness Regards,

Sandeep Singh

Employment History:

April 2023 - Present - Spa Manager at (most recent employer hidden for confidentiality) Jaipur, India, (5 Star Hotel Spa)

Duties included:

Operational Oversight: Supervised daily operations of the spa, including staff management, scheduling, inventory control, and maintenance of equipment and facilities.

Oversaw daily operations for up to 80 guests at a health club, delivering exceptional service and fostering a welcoming environment. Achieved a 95% membership renewal rate through effective relationship management and personalized engagement, consistently meeting or exceeding monthly sales targets

Products worked with:

ESPA/Africology/Forest essential/Spiceology.

May 2022 - March 2023 - Spa Manager at Pema Wellness , Visakhapatnam Andhra Pradesh India , India, (5 Star Hotel Spa)

Duties included:

To manage the department by following the daily operational work which includes reports analysis, training of the staff, promote spa treatment and products among the guests, enhances revenue.

Products worked with:

Naturopathy products.

October 2018 - May 2022 - Spa Manager at The Lalit Golf & Spa Resort Goa, Goa, India, (5 Star Hotel Spa)

Duties included:

A world class 18000 sq. feet luxury spa with 10 state-of-the-art treatment rooms including Ayurveda and International treatments. Leading a team of 17 therapists and also heading the resort recreational facilities.

Products worked with:

Forest essentials

November 2014 - October 2018 - Spa Manager at The Lalit Jaipur , Jaipur, India, (5 Star Hotel Spa)

Duties included:

- Managed day-to-day spa operations, including spa reception, client interactions, roster, and requisitions.
- Ensured the spa's compliance with Starwood Hotel and Resort standards.
- Supervised spa stock and inventory
- Prepared daily and monthly sales reports.
- Handled guest complaints and feedback forms

Products worked with:

Forest essentials

May 2008 - August 2010 - Head Therapist at Shanti Maurice, mauritius, Mauritius, (5 Star Hotel Spa)

Duties included:

- Supervised quarterly stock ordering from overseas companies based on current occupancy and past sales records
- Trained junior spa therapists in Shanti Touch - signature back massage, Swedish massage, Aromatherapy, Scrubs, Body wraps, Thai massage and Ayurvedic treatments
- Conducted verbal and practical examinations to ensure compliance to standard operating procedures of all spa treatments
- Assisted in training local staff in spa ethics, international hygiene, safety standards and client care
- Maintained weekly reports on spa activities, programming and promotions
- Managed staff of 25 therapists

Products worked with:

espa/Africology

Career Break - Training - industry-related

Education and Qualifications:

2010 ananda spa Institute

Diploma

Spa Management ,Anatomy & Physiology and Body massages

2010 Ananda spa Institute

CIBTEC Diploma in ANATOMY AND PHYSIOLOGY,BODY MESSAGES

Spa Management

2010 ananda spa Institute

CIBTEC

Body massage and Anatomy & phisiology

2005 HNB Garhwal University

B.Com.

2002 S.B.M Intercollege

67%

Product Training:

**August
2024**

Spiceology

The Lalit Jaipur

Body care and skin care

**February
2010**

Africolaogy South Africa

Shanti Ananda maurice, Mauritius

Trained in Intonga Amasatchi stick massage and body treatment.

Product Knowledge and how to sell the products.

**November
2008**

Espa International U.K

Ananda In The Himalaya

Espa product knowledge, Body treatments, facials.

Hobbies and Interests

Yoga, love to play and watch Football

CV created at www.spastaff.com

SPA STAFF.COM

