

Curriculum Vitae

Male

D.O.B. 24 September 1977

Number of years working in industry:

25 years 4 months



Candidate ID Number: 11133

Nationality: Chinese

Language Skills:

Fluent: English, Chinese

Basic: Greek

Permitted to work in: Greece, China

Position Sought: Spa Consultant, Regional Senior Manager, Spa Director, Spa Manager, Salon Manager, Spa Co-ordinator, Treatment Manager / Spa Trainer, Massage Therapist, Holistic Therapist

Personal Statement

I like to travel and meet people, and I am a very international person. Using the skills I learned to offer people relaxation, and hopefully one day I could use the knowlage, experence what I've gained to have my own body and mind retreat studio.

Seeking work in national and international locations.

Employment History:

October 2012 - Present - Service Excellence & Training Director at (most recent employer hidden for confidentiality) Shanghai, China, (5 Star Hotel Spa)

Duties included:

Responsible for the company's technique management system build and uphold, develop of service standards and technique processeslead and motivate the team to complete the given task by companyto achieve the company's technique management and training support target.

Products worked with:

Biodroga, Pevonia, Aromtherapy Associates, I Plus Q, GERMAINE DE CAPUCCINI, Thalgo etc, Comfort Ture etc.

August 2013 - November 2014 - Spa Director at Fairmont Hotel, Nanjing City, China, (5 Star Hotel Spa)

Duties included:

- Part of Hotel Pre-opening team, preparations for the hotel opening,
- Making marketing strategies before and after the Spa opening, including short and long range strategic planning so that the Spa operates cost effectively and efficiently.
- Assist HR Dept. in the recruitment, development and training of all Spa staff.
- Assist & monitor staff to deliver high level of service standard.
- Formulate annual budget, revise monthly and seasonal forecast (revenue and spend).

Analysis of profit and loss report by end of the month and submit deviation report to higher level management team.

- Ensure effective communication with all departments within the hotel. Promote all hotel and Spa packages and promotions.

Products worked with:

Aromatherapy Associates

September 2011 - October 2012 - Regional Senior Manager at Touch Spa Wellness Club (Shanghai) Limited , Northeast China, China, (5 Star Hotel Spa)

Duties included:

Overall in charge of three Club House pre-opening and operation in Heilongjiang, Jinlin Province China. (Include Shine Spa & Fitness at Sheraton Daqing Hotel, Heavenly Spa at Westin Changbaishan Resort, I Spa at Holiday Inn Changbaishan Resort)

Products worked with:

Biodroga, Pevonia, Aromtherapy Associates etc.

September 2007 - July 2011 - Operation & Training Director at Holmes Place Health Club Athens , Athens, Greece, (Health Club)

Duties included:

In overall charge of the company three fitness center affiliated spa's operation. Responsible for training and supervising the new recruits, responsible for the company's service standards and Brand upholding.

Products worked with:

Elemis, Pevonia, Phytomer etc.

October 2005 - August 2007 - Treatment Manager / Spa Trainer at SPA CONCEPT A.E. , Athens, Greece, (Day Spa)

Duties included:

Training new recruited therapist occupation skills and Service Standard, as well provide Spa Service and Treatments to VIP visit guests.

Products worked with:

Elemis

July 2004 - October 2005 - Specialist Practitioner at Six Senses Spa at Madinat Jumeirah Dubai UAE, Dubai, UAE - United Arab Emirates, (5 Star Hotel Spa)

Duties included:

Provide spa treatment to guests, and assisted Spa Director trained and managed new recruited spa therapists. I was rated as "The first Watsu Therapist in Middle East " by Dubai Prince Sheikh Mohamed

Products worked with:

Sodashi, Shifa, Aromatherapy Associates etc.

July 2000 - July 2004 - Senior Therapist at Le Meridien Spa & Resort Limassol, Limassol, Cyprus, (5 Star Hotel Spa)

Duties included:

Provide spa treatments to guests.

Products worked with:

Education and Qualifications:

1998 Heilongjing University of Traditional Chinese Medicine

Bachelor Degree of TCM Tuina and Acupuncture

Tuina (TCM massage technic), acupuncture, shiatsu, Watsu, Reflexology, Reiki, Hot stone massage, Aromatherapy.

1998 Heilongjiang University of Traditional Chinese Medicine

Bachelor degree of TCM Tuina(Chinese massage technic) and Acupuncture

Product Training:

April 2005 Aromatherapy Associate

Six Senses Spa in Dubai

Aromatherapy knowlage and treatments

March 2005 Shifa

Six Senses Spa in Dubai

product knowlage and treatments

September 2004 Sodashi

Six Senses Spa in Dubai

product knowlage and treatments

March 2002 Elemis

Le Meridien Spa & Resort, Cyprus

Got better knowlage about Aromatherapy, and learnt body treatment such as body rub etc. And some new massage technic.

Vocational Qualifications

Computer, EU driving licence

Hobbies and Interests

reading, computers, and travelling, visit different place. I love museum.

CV created at www.spastaff.com

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